



Consolidated Technology Services • WA

Service Announcement

April 9, 2012

TO: Exchange 2003 Customers
Other interested parties

FROM: Lance Calisch, Manager
Messaging Services

SUBJECT: Sunset announcement – Exchange 2003

This service announcement provides initial notification that Consolidated Technology Services (CTS) intends to retire the Exchange 2003 email service as of December 31, 2012.

For several years CTS has provided Exchange 2003 email services. In May 2011, as part of the Shared Services Email Project (SSEP), CTS began migrating Exchange 2003 customers to Exchange 2010 email services. CTS will provide Exchange 2010 as the current service of choice for email services.

CTS will continue to operate an Exchange 2003 environment until December 31, 2012 for those customers who either:

- a. Have applications dependent on Exchange 2003 or
- b. Need additional time to migrate from Exchange 2003

Additional information regarding this announcement will be provided to impacted customers as needed.

CTS contacts:

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