



Agenda

Implementation Coordinator Team Meeting

March 23, 2012
2:30 pm – 3:30 pm

1500 Jefferson Building
Room 2208

Call in telephone conference bridge available

TOPICS

- Welcome & Introductions
- Review Shared Services Email Project Status
- Project Implementation Status
- Questions



email plus more

Shared Services Email Project

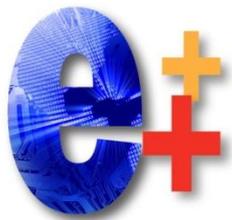
Agency Implementation Coordinator Meeting

March 23, 2012

Agenda

- Welcome & Introductions -- Steve Lovaas
- Review of Shared Services Email Project Status – Heidi Brownell
- Project Implementation Review Status – Laura Parma
- Questions





email plus more

Shared Services Email Project

Project Status

Heidi Brownell

Service Description

Exchange 2010
messaging platform

Email

**Internet
Email
Filtering**

Includes anti-spam and anti-virus. Prevents confidential, malicious, or inappropriate content from being distributed

Provides mobile access
to email, calendaring
and contact
information

**Mobile
Devices**

**State Email
Filtering**

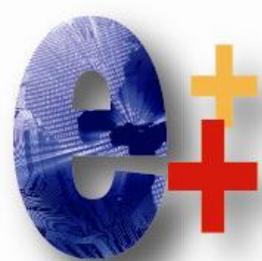
Includes anti-spam
and anti-virus

Protects sensitive data
when sent via email

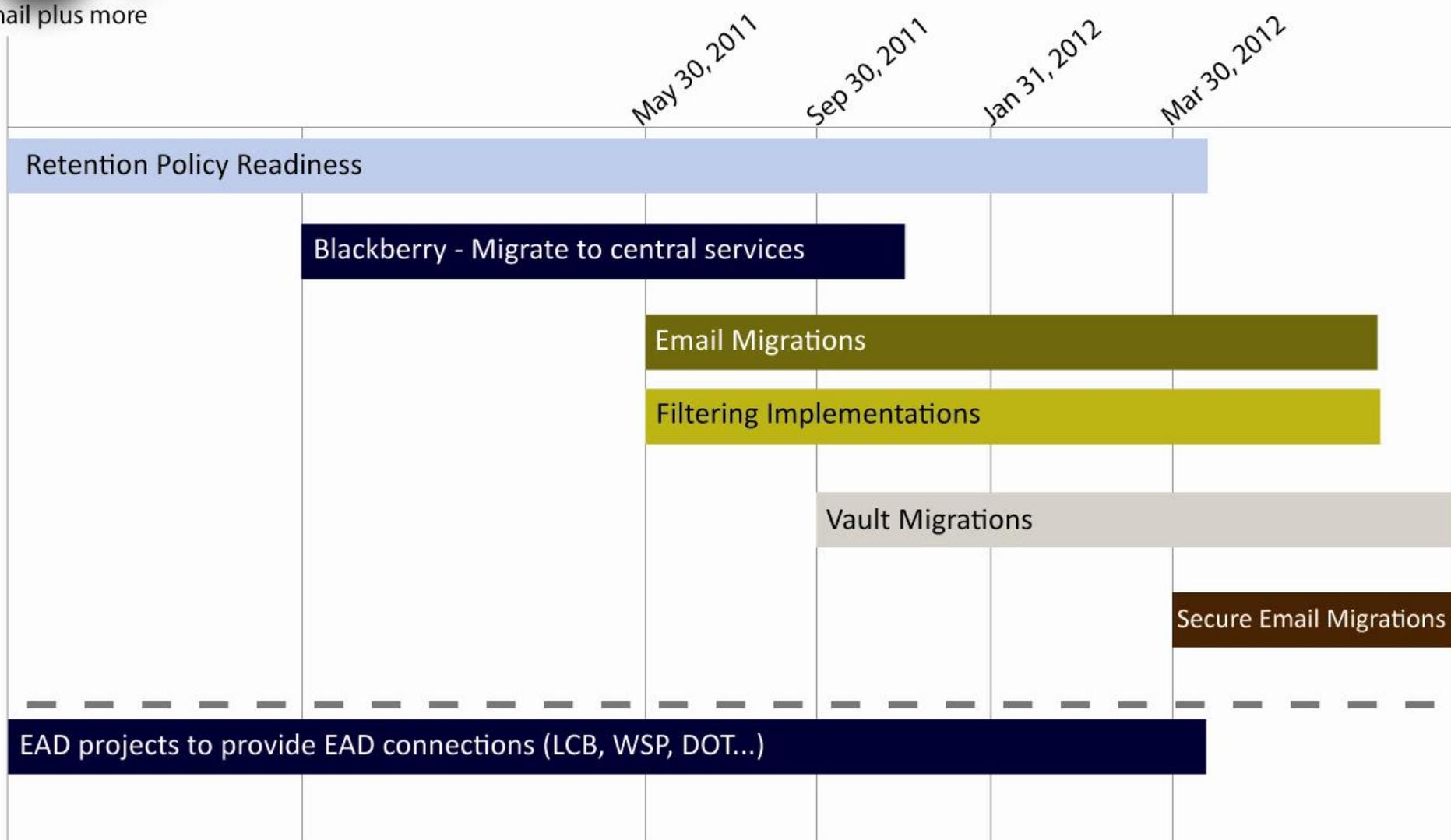
**Secure
Email**

Vault

Stores and retrieves email
messages in compliance with
agency records retention
requirements



Shared Services Email Implementation Strategy



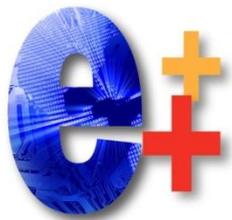
Note: Implementations are staggered within each bar on the chart

March 9, 2011

Project Status Update

- Agency Mailbox Migrations
 - 37 Agencies Have Completed Email Migrations
 - 36,670 Mailboxes Migrated as of 3/18/2012
 - 17,334 Mailboxes Vaulted as of 3/18/2012
- Project Status
 - Email migrations and Vault ingestions underway.
 - SLA update being reviewed by Steering Committee.
 - ActiveSync pilot underway. Production pending SLA completion.
 - Secure Email early adopters currently in meetings.
 - Implementation team working with SMTP early adopters.
 - Decommissioning Guide reviewed at ETAG.
 - Communications Matrix being developed.
 - SLA Metrics and QA report posted on our website.





Shared Services Email Project

Implementation

Laura Parma

Secure Email Update

- Status – Parallel streams of work activity underway
 - Acceptance Testing
 - Secure Email Pre-Cutover documentation Version 1

- This week
 - Policy development work sessions with early adopter agencies
 - Schedule planning with agencies



Implementation Notes

- Vault migrations schedule
- Completion of Email Migrations
- Secure Email early adopter planning

Implementation Meetings

- Monthly Implementation Coordinator Meetings scheduled
- Monthly ETAG Meetings scheduled – moved to 1 technical meeting per month going forward.

Website reflects all meeting dates/times/locations

Note: All meetings moved to 1500 Jefferson

Note: ETAG meetings moved to 2nd Tuesday



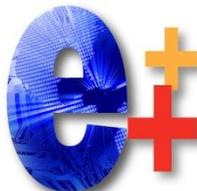
Contacts

Steve Lovaas: (360) 407-8723, Steve.Lovaas@cts.wa.gov

Jim Hammond: (360) 902-3587, James.Hammond@ofm.wa.gov

Michelle Tuscher: (360) 407-8845, Michelle.Tuscher@cts.wa.gov

Amanda Jones: (360) 407-9039, Amanda.Jones@cts.wa.gov



email plus more

Resources

- Project Website:

http://cts.wa.gov/projects/shared_email/

- Implementation Resources:

http://cts.wa.gov/projects/shared_email/customer_readiness.aspx





email plus more

Shared Services Email Project

Questions