



Agenda

Implementation Coordinator Team Meeting

May 25, 2012
2:30 pm – 3:30 pm

1500 Jefferson Building
Room 2208

Call in telephone conference bridge available

TOPICS

- Welcome & Introductions
- Review Shared Services Email Project Status
- Project Implementation Status
- Questions



email plus more

Shared Services Email Project

Agency Implementation Coordinator Meeting

May 25, 2012

Agenda

- Welcome & Introductions -- Steve Lovaas
- Review of Shared Services Email Project Status – Steve Lovaas
- Project Implementation Review Status – Laura Parma
- Questions





email plus more

Shared Services Email Project

Project Status

Steve Lovaas

Shared Services Email Project

Service Description

Exchange 2010
messaging platform

Email

**Internet
Email
Filtering**

Includes anti-spam and anti-virus. Prevents confidential, malicious, or inappropriate content from being distributed

Provides mobile access
to email, calendaring
and contact
information

**Mobile
Devices**

**State Email
Filtering**

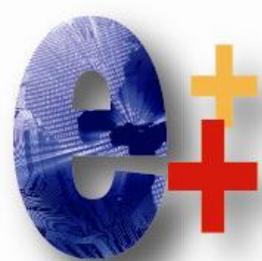
Includes anti-spam
and anti-virus

Protects sensitive data
when sent via email

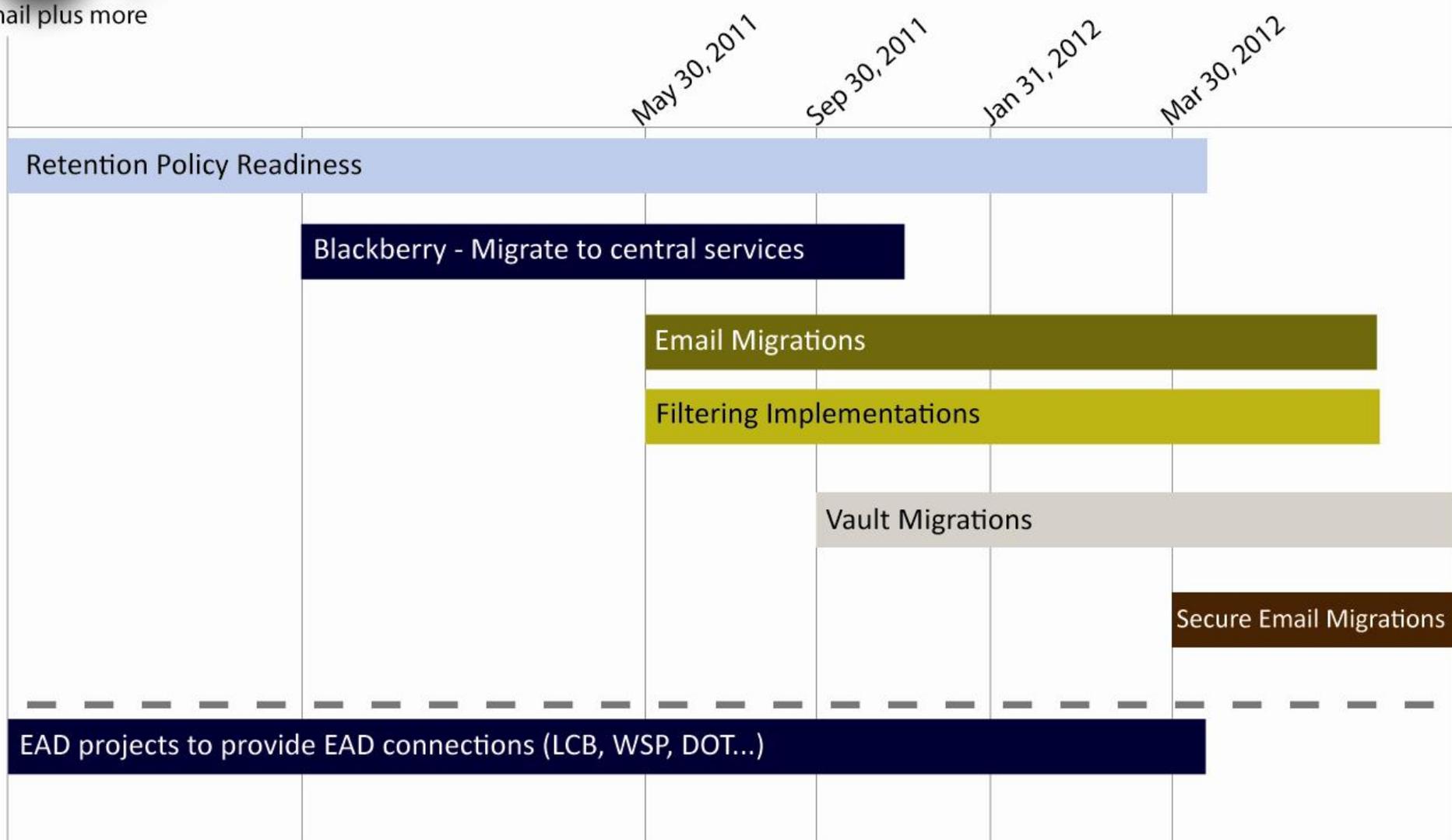
**Secure
Email**

Vault

Stores and retrieves email
messages in compliance with
agency records retention
requirements



Shared Services Email Implementation Strategy

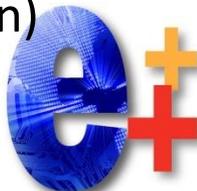


Note: Implementations are staggered within each bar on the chart

March 9, 2011

Project Status Update

- Agency Mailbox Migrations
 - 44 Agencies Have Completed Email Migrations
 - 47,407 Mailboxes Migrated as of 5/15/2012
 - 28 Agencies Have Completed Vault Migrations
 - 19,748 Mailboxes Vaulted as of 5/15/2012
- Project Status
 - Email migrations and Vault ingestions continuing
 - SLA 1.2 update published. Agencies need to sign to use ActiveSync and Secure Email services
 - Secure Email in production and early adopters are in testing
 - Scheduling a routing change to support new SMTP relay service
 - New CTS Messaging Listserv beginning to be used
 - Delegated Administrators training on May 30th (morning and afternoon)
 - Update on recent outage notifications





Shared Services Email Project

Implementation

Laura Parma

Implementation Notes

- Implementation Order Sheet has been updated to reflect Exchange, Vault and Secure Email migration schedule – Version 22
- Secure Email early adopter deployments are underway
- Last Implementation Coordinator Meeting currently scheduled 6/22/12



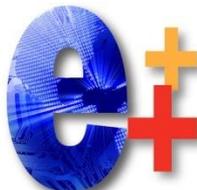
Implementation Meetings

- Monthly Implementation Coordinator Meetings scheduled
- Monthly ETAG Meetings scheduled – moved to 1 technical meeting per month going forward.

Website reflects all meeting dates/times/locations

Note: All meetings moved to 1500 Jefferson

Note: ETAG meetings moved to 2nd Tuesday



Contacts

Steve Lovaas: (360) 407-8723, Steve.Lovaas@cts.wa.gov

Michelle Tuscher: (360) 407-8845, Michelle.Tuscher@cts.wa.gov

Amanda Jones: (360) 407-9039, Amanda.Jones@cts.wa.gov



Resources

- Project Website:

http://cts.wa.gov/projects/shared_email/

- Implementation Resources:

http://cts.wa.gov/projects/shared_email/customer_readiness.aspx





email plus more

Shared Services Email Project

Questions