



# Agenda

## **Implementation Coordinator Team Meeting**

June 22, 2012  
2:30 pm – 3:30 pm

1500 Jefferson Building  
Room 2208

Call in telephone conference bridge available  
Last Project Meeting

## **TOPICS**

- Welcome & Introductions
- Review Shared Services Email Project Status
- Project Implementation Status
- Transition from Project to Ongoing Operations
- Questions



## Shared Services Email Project

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# Agency Implementation Coordinator Meeting

June 22, 2012

Last Project Meeting

# Agenda

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- Welcome & Introductions -- Steve Lovaas
- Review of Shared Services Email Project Status – Heidi Brownell
- Project Implementation Review Status – Laura Parma
- Transition of Project to Ongoing Operations – Lance Calisch
- Questions





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## Shared Services Email Project

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# Project Status

Heidi Brownell

# Service Description

Exchange 2010  
messaging platform

**Email**

**Internet  
Email  
Filtering**

Includes anti-spam and anti-virus. Prevents confidential, malicious, or inappropriate content from being distributed

Provides mobile access  
to email, calendaring  
and contact  
information

**Mobile  
Devices**

**State Email  
Filtering**

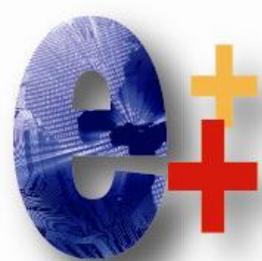
Includes anti-spam  
and anti-virus

Protects sensitive data  
when sent via email

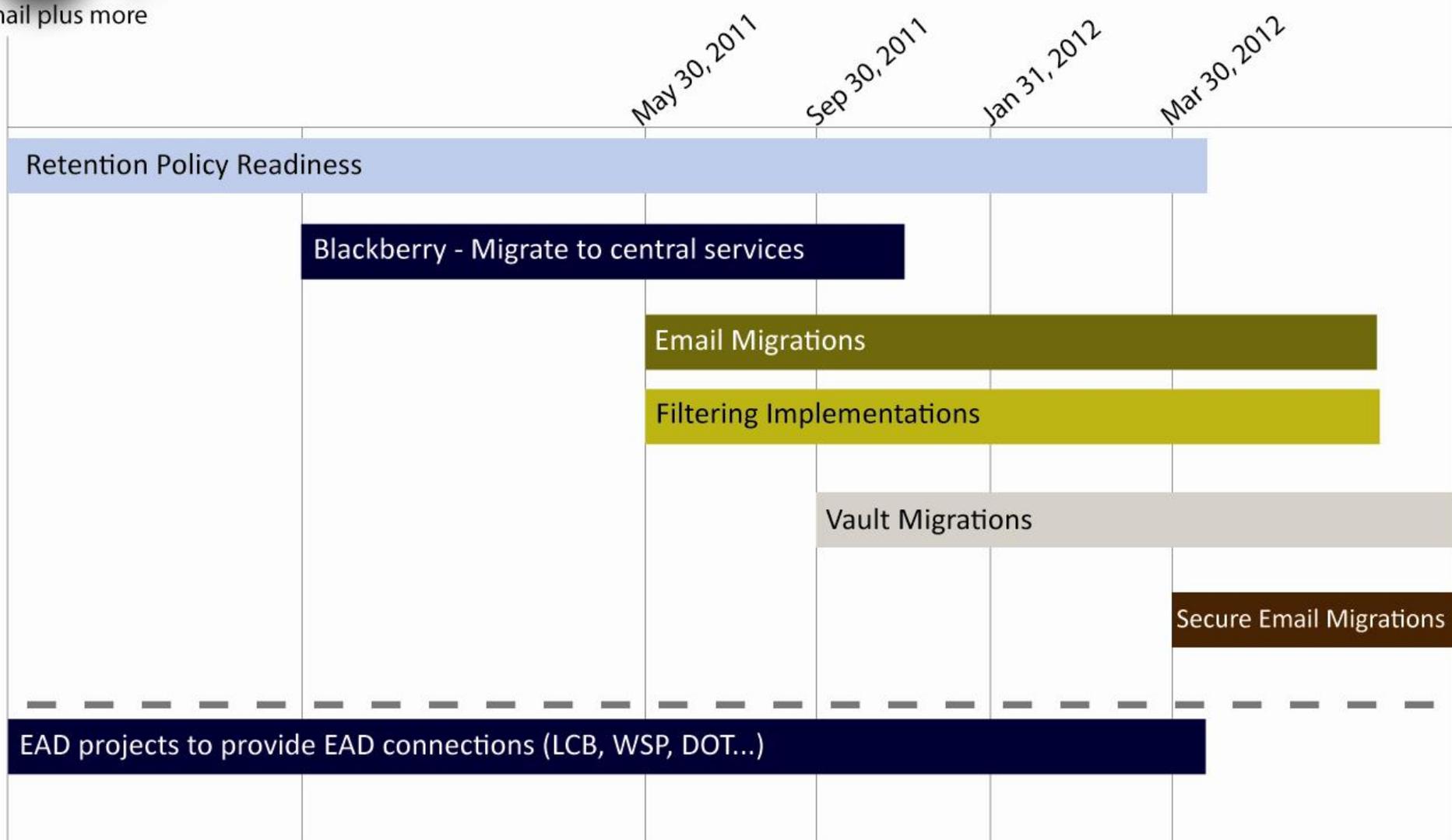
**Secure  
Email**

**Vault**

Stores and retrieves email  
messages in compliance with  
agency records retention  
requirements



# Shared Services Email Implementation Strategy



Note: Implementations are staggered within each bar on the chart

March 9, 2011

# Project Status Update

- Agency Mailbox Migrations
  - 46 Agencies Have Completed Email Migrations
  - Over 51,000 Mailboxes Migrated as of 6/22/2012
  - 28 Agencies Have Completed Vault Migrations
  - Over 21,000 Mailboxes Vaulted as of 6/22/2012
- Project Status
  - Email migrations are complete for now
  - Vault and Secure Email implementation activities continue
  - Agencies need to sign SLA 1.2 to use ActiveSync and Secure Email
    - Support for ActiveSync is limited and owned by the agencies
    - Password reset not an option in OWA for some devices
  - A routing change to support SMTP relay service is scheduled for July 1
  - Monthly Windows updates scheduled for this weekend
  - Final QA reports address success of meeting scope and lessons learned





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## Shared Services Email Project

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# Implementation

Laura Parma

# Implementation Notes

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- Implementation Order Sheet Version 23 is published
- Contacts will be made to agencies for Secure Email deployments
- Next on-site visit planned for Secure Email vendor the week of July 24





## Shared Services Email Project

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# Ongoing Operations

Lance Calisch

# Ongoing Operations

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- Continuation of Monthly ETAG Meetings scheduled: 2<sup>nd</sup> Tuesday
  - ETAG will resume to its prior form and format
  
- Agency coordination will transition to Lance Calisch
  - Current process will continue
  - Scheduled meetings will continue
  - Future schedules and process will be determined by customer needs and requirements



# Contacts

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**Lance Calisch:** (360) 407-8914, [Lance.Calisch@cts.wa.gov](mailto:Lance.Calisch@cts.wa.gov)

**CTS Service Desk:** (360) 753-2454, [servicedesk@cts.wa.gov](mailto:servicedesk@cts.wa.gov)



# Resources

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- Project Website:

[http://cts.wa.gov/projects/shared\\_email/](http://cts.wa.gov/projects/shared_email/)

- Implementation Resources:

[http://cts.wa.gov/projects/shared\\_email/customer\\_readiness.aspx](http://cts.wa.gov/projects/shared_email/customer_readiness.aspx)





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## Shared Services Email Project

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# Questions