

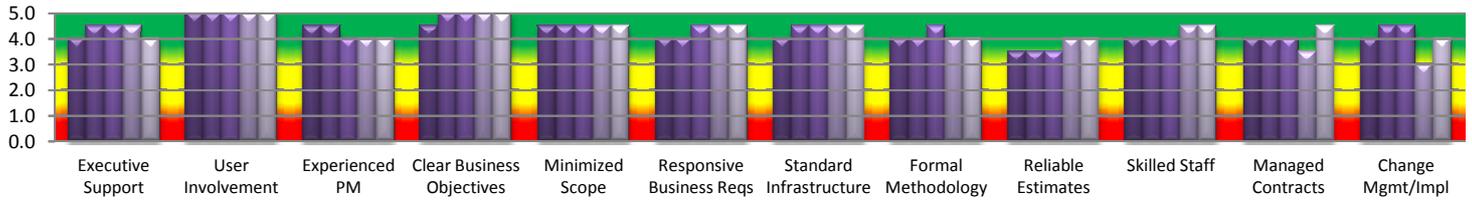


Briskin Consulting Project Quality SCORE Dashboard

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as of December 31, 2011

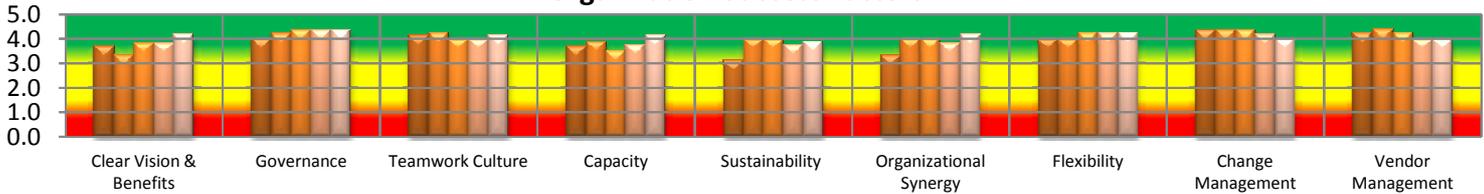
DIS Success Factors



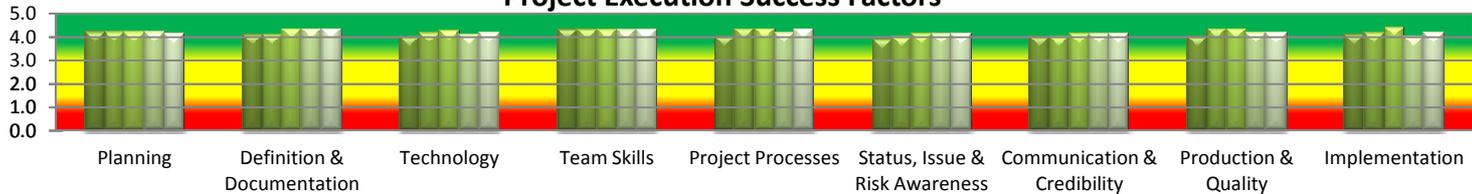
Baseline Performance Success Factors



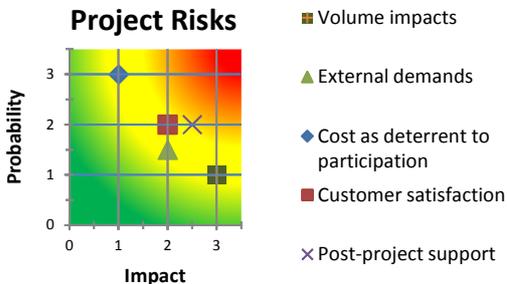
Organization Success Factors



Project Execution Success Factors



Project Risks



Top Issues

Issue response time continues to be higher than expected. Preliminary December numbers show a response time of approximately 315 minutes (5.25 hours).

Project scheduling and tracking work is falling behind. New scheduler is expected to start in mid-January.

Secure email implementation is significantly behind schedule. Contract is signed, and planning work is starting in January.

QA Commentary

Of the 5,801 scheduled email migrations for December, 2,739 mailboxes were actually migrated. Department of Licensing and Department of Revenue did not complete migrations in December as anticipated, but are scheduled to complete in January. ActiveSync is scheduled for a January release. The secure email contract is fully executed, and planning work will start in January. Vault scheduling is underway, and about half the agencies who have not already upgraded their existing Vault service have committed to an implementation date. Incident response time averaged approximately 315 minutes (5.25 hours) in December, based on preliminary results. This represents a modest increase in response times from November (277 minutes). Project costs are trending about 18% below budget. Significant work on SMTP relay and application integration planning and implementation will start in January. A review of the project technical documentation found that it was comprehensive and met the needs of the end users. Microsoft completed a study evaluating the potential for integrating non-EAD agencies in the project. While limited integration opportunities exist, the agencies and project team will need to evaluate the cost-benefit of participation.

Findings and Recommendations

There are no new findings or recommendations for the project this month.