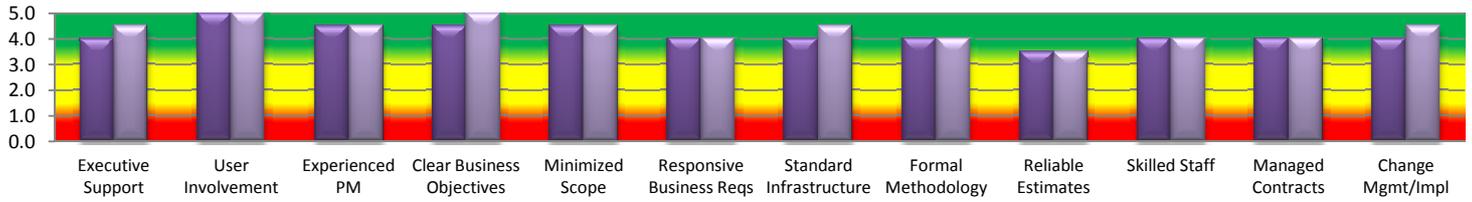




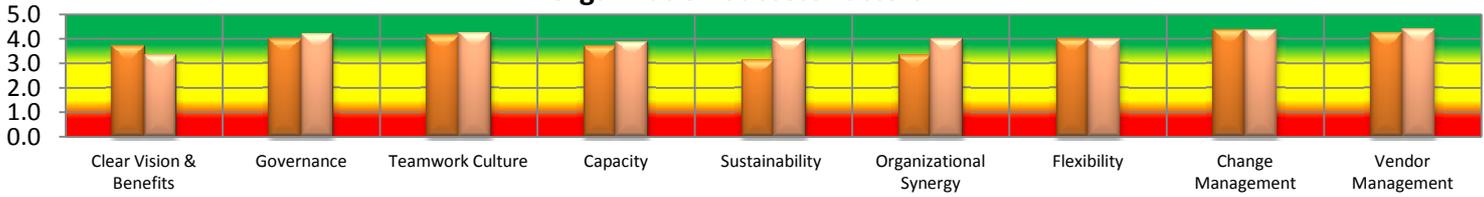
**DIS Success Factors**



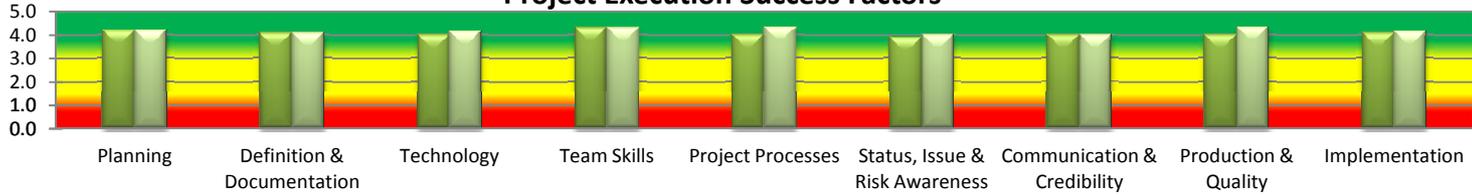
**Baseline Performance Success Factors**



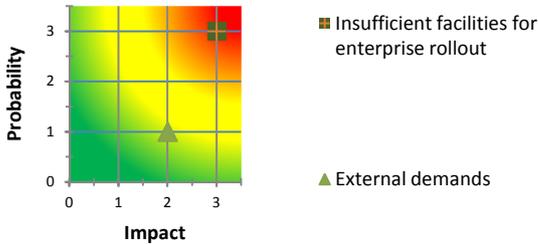
**Organization Success Factors**



**Project Execution Success Factors**



**Project Risks**



**Top Issues**

1. Meeting the implementation schedule depends on agency readiness. The project depends upon external agency resources, schedules and priorities to meet implementation timelines. Agencies who do not have sufficient resources, or who change their implementation schedule will cause the project to fail to meet their implementation projections.

**QA Commentary**

Overall, the project status is GREEN. Virtually all of the technical issues have been resolved. Agency implementations are ongoing, although there is a variance between planned and actual mailbox migrations. The number of mailbox migrations that occurred in September were low (203), but met expectations based on customer/agency schedules. The Secure Email RFP is back on track, and a vendor will be selected very soon.

Planning for Vault migrations is complete, and technical testing with Exchange 2010 is nearly done. The new Vault environment is configured and complete. Nineteen agencies who are existing Vault/Exchange 2003 users have been migrated to the new version of Vault.

The handoff between the implementation and the maintenance/operations teams is good, although the actual handoff time depends upon each agency's experience with their migration processes.

Customers are generally happy with the project. They note a significant improvement in communication and interactions in this phase of the project. There are some customer concerns about the service level agreement and costs of hosting.