



Consolidated Technology Services • WA

Agenda

SDC Projects Steering Committee

June 5, 2013
1:00 pm to 2:00 pm
Conference Room 2208

- SDC Project Updates
- May Customer Meeting Recap
- SDC Design Decisions
- Storage Monitoring and Testing Plan Update
- Project Issues

Next Meeting: June 19, 2013



Meeting Minutes

**State Data Center Projects
Steering Committee
June 5, 2013
1500 Jefferson, Rm 2208**

Steering Committee Attendees: Dan Mercer, Doug Hieronymus, Heidi Brownell, Lance Calisch, Gordon Ice, Debbie Kendall, Bruce Shurtz, Scott Lindekugel, Kay Metsker, Dan Davis

Not present: Steve Fowler, Phil Davis, Aaron Robel, Christy Ridout, Agnes Kirk, Wendy Huff, Scott Lindekugel

Other Attendees: Toni Backstrom, Rick Cook

ISSUES AND/OR DISCUSSION	
Agenda Topic	Discussion
SDC Projects Updates	<p>Program:</p> <ul style="list-style-type: none"> • Heidi shared the 90-day Pipeline diagram. • Not all customers are aware of the migration notification calendar. Get the work out. • Migration calendar was shared at the SDC Updates meeting. Anyone is welcome to attend. <p>Facilities:</p> <ul style="list-style-type: none"> • Lab is operational. • Finalizing procedures to align with the completed policy. • WSP coming on soon. Working on door enclosure solution. Manufacture is behind schedule. Have contingency plan in place. • Retrofitting Fast Track Provider space to save money. <p>Network Core:</p> <ul style="list-style-type: none"> • Everything has been agreed upon and signed. Last stages. <p>Firewall:</p> <ul style="list-style-type: none"> • Completed 17 MPLS firewall migrations and final 5 for June 12th. • Security teams in training first and 2nd part of June. <p>Storage:</p> <ul style="list-style-type: none"> • VMAX in production. • HRMS migration completed. • Supporting on-boarding process for next customers. • Server team capturing data snapshots used for comparison (Graph provided). • Run parallel to observe performance. • Presidio invoice should be paid by the end of the month. <p>CTS Move Phase 1:</p> <p>Servers Recent:</p> <ul style="list-style-type: none"> • Extended several VLANs into the SDC • Completed physical server move Group 3 • Readied the virtual platform in the SDC • Migrated virtual server Group 1 and 2 • Upcoming:



ISSUES AND/OR DISCUSSION	
Agenda Topic	Discussion
	<ul style="list-style-type: none"> • Continue extending VLANs for upcoming moves • Migrate physical server move Group 4 • Migrate virtual server move Groups 4, 6, 7, 8 • Completed physical move group 2. Group 3 to move on May3rd. Group 4 scheduled for May 22nd. • Citrix migration moved out to May 16th. <p>Messaging Recent:</p> <ul style="list-style-type: none"> • Completed ADFS physical server move • Completed virtual move Group 3 (Active Directory and Vault Pre-Prod) • Upcoming: • Migrate physical server move Group 7 • Migrate virtual move Group 5 (Exchange Pre-Prod) <p>Security Recent:</p> <ul style="list-style-type: none"> • Successfully cutover 4 agencies • Upcoming: • Cutover 3 remaining agencies tonight <p>Telephony Recent:</p> <ul style="list-style-type: none"> • Continued planning for Voice Portal application migrations. • Upcoming: • Preparing for the Voice Portal application migration (July/August 2013) • Need to refine end dates for IVRU projects <p>Network Recent:</p> <ul style="list-style-type: none"> • Installed equipment and finished prep work for Integra. • TSD met to prioritize Move Phase 1/2 related WAN/Network projects and timelines. • Upcoming: • Integra point-of-presence going live this week. <p>Mainframe:</p> <ul style="list-style-type: none"> • No Project Manager. Les is going to do it. Carolee has the data migration. <p>Cloud Utility:</p> <ul style="list-style-type: none"> • Reviewed the business strategy –not detailed. • There was an error on the cost model. Meeting with them on Friday. • POC; taking longer to negotiate contract due to performance measurers language. <p>WSP:</p> <ul style="list-style-type: none"> • Requirements for enclosure complete. • Meeting with WSP on June 10th to discuss Access Request Form.
Design Decisions	<p>Recently Approved</p> <ul style="list-style-type: none"> • SDC-041 Storage Protocol usage for VMware environments in the SDC



ISSUES AND/OR DISCUSSION	
Agenda Topic	Discussion
	<p>Pending Signature</p> <ul style="list-style-type: none"> SDC-001A SDC Enclosure Security for DH-1 <p>In Progress</p> <ul style="list-style-type: none"> SDC-042 iSCSI Strategy in the SDC - Molly signed M&O. SDC-043 NFS use in the SDC – Enclosure was signed yesterday.
Storage Monitoring Plan	<ul style="list-style-type: none"> Work in progress. Focus is on-boarding customers and taking snapshots for true data trending.
May Customer Meeting	<ul style="list-style-type: none"> Lightly attended. Audience appears to be those in line for migration. No special topics.
Project Issues Update	<ul style="list-style-type: none"> #199 – Storage and Scope for VTL – VTL has begun. Dependencies between Avamar and VTL. #226 – Need VMAX performance test/monitoring plans – Already discussed. #243 – VMware SOW – Waiting to hear from Rebecca.

The [meeting presentation](#) can be found on the project's [SharePoint](#) site.

1. New Action Items

Item	Action Item	Assignee	Target Due Date	Comments
1				
2				

2. Upcoming Meetings

Meeting	Details
Next Meeting	June 19, 2013, 1:00-2:00, Room 2208

SDC Steering Committee Meeting

June 5, 2013



Agenda

- SDC Projects
- May Customer Meeting Recap
- SDC Design Decisions
- Storage Monitoring and Testing Plan Update
- Project Issues



Projects Updates

- **SDC Projects Communications**

- SDC Migration Calendar
- Role of Leads
- SDC Updates Meeting

- **Facilities**

- **Completed** facilities operational readiness activities 
- Finalizing procedure format to be published with the policy
- Will implement WSP enclosure door security solution by end of month. Others to follow.
- Reviewed ROM, waiting for quote for WAN Carrier space



Projects Updates - Firewall

- **NWC**
 - **Completed** network readiness activities 
 - Working to finalize the last Cisco invoice
- **Firewall**
 - **Completed** infrastructure readiness 
 - **Completed** first seventeen MPLS firewall migrations 
 - Re-scheduled final 5 MPLS migrations for June 12th
 - Migrations on hold while teams are in training in June, begin design work on MPLS Connectors w/ complex security policies and border firewall.



Projects Updates - Storage

- **Storage**
 - **Completed** production ready milestone April 8th. 
 - **Completed** migration of HRMS May 24-27th. 
 - Supporting on-boarding process for next customers:
 - Famlink (customer is still reviewing the quote)
 - Move Ph1 open systems (ongoing)
 - LNI (next up?)
 - Finalizing process for future onboarding of customers to be communicated with customers
 - Preparing storage system in support of server moves
 - Solidifying plans for final month of Presidio support



CTS Cloud Utility

Business Strategy:

- Received updated versions of the financial model and deliverables.
- Review sessions are scheduled for tomorrow and Friday.

Technical Proof of Concept:

- Reviewing SOW for VMware support.
- Readyng the lab.



CTS Move Phase 1 – Servers

Recent:

- Extended several VLANs into the SDC
- Completed physical server move Group 3
- Readied the virtual platform in the SDC
- Migrated virtual server Group 1 and 2

Upcoming:

- Continue extending VLANs for upcoming moves
- Migrate physical server move Group 4
- Migrate virtual server move Groups 4, 6, 7, 8

CTS Move Phase 1

CTS Servers

Messaging

Security

Telephony

Network (WAN)

Mainframe



CTS Move Phase 1 – Messaging

Recent:

- Completed ADFS physical server move
- Completed virtual move Group 3 (Active Directory and Vault Pre-Prod)

Upcoming:

- Migrate physical server move Group 7
- Migrate virtual move Group 5 (Exchange Pre-Prod)

CTS Move Phase 1

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CTS Move Phase 1 – Security

Citrix

Recent:

- Successfully cutover 4 agencies

Upcoming:

- Cutover 3 remaining agencies tonight

CTS Move Phase 1

CTS Servers

Messaging

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Telephony

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Mainframe



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CTS Move Phase 1 – Telephony

Recent:

- Continued planning for Voice Portal application migrations.

Upcoming:

- Preparing for the Voice Portal application migration (July/August 2013)
- Need to refine end dates for IVRU projects

CTS Move Phase 1

CTS Servers

Messaging

Security

Telephony

Network (WAN)

Mainframe



CTS Move Phase 1 – Network

Recent:

- Installed equipment and finished prep work for Integra.
- TSD met to prioritize Move Phase 1/2 related WAN/Network projects and timelines.

Upcoming:

- Integra point-of-presence going live this week.

CTS Move Phase 1

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Telephony

Network (WAN)

Mainframe



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WSP

Recent

- SMON construction in progress.
- Facilities requirements for enclosures complete.
- High level design complete. Low level design in progress.

Upcoming

- Meeting with WSP on June 10th to discuss Access Request Form.
- Need to identify billing procedures.



Design Decisions

- **Recently Approved**
 - SDC-041 Storage Protocol usage for VMware environments in the SDC
- **Pending Signature**
 - SDC-001A SDC Enclosure Security for DH-1
- **In Progress**
 - SDC-042 iSCSI Strategy in the SDC
 - SDC-043 NFS use in the SDC



Storage Monitoring Plan

- For discussion



May Customer Meeting

- The May meeting was lightly attended. Content was light (no special topics).
- Some questions about:
 - Tech bulletin lead time
 - Cloud options for agencies
 - LNI's Citrix migration
 - Status of OCIO's business plan
 - Relationship of CAT5, CAT6 changes to SDC projects



Project Issues Update

Issue #	Summary Description	Assigned	Priority (R,Y,G)	Opened Date/by	Next Review Date	Target Resolution Date	Comments/Resolution	Status
199	Need to determine the scope and inter-dependencies for VTL	Gordon	G	7/22/12	6/5/13	TBD	Design activity is underway.	Open
226	Need VMAX performance test/monitoring plans	Gordon	Y	3/27/13	6/5/13	6/19/13	Updating testing/monitoring plan with narrative.	Open
243	VMware Statement of Work for the technical proof of concept (POC) has taken longer than expected and has delayed the launch of the POC and eventual Pilot.	Heidi	Y	6/3/13	6/19/13	6/19/13	The issue has been escalated with VMware. CTS is evaluating next steps.	Open



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Discussion/Questions

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