



# AGENDA

Consolidated Technology Services • WA

## State Data Center Agency Implementation Coordinator Meeting

July 23, 2015

2:00 – 3:00 p.m.

**Attendees:** SDC Project Staff and Agency Implementation Coordinators

Time	Topic	Presenter
2:00 – 2:10	Welcome & Introductions	All
2:10 – 2:35	Update on SDC Projects	Heidi Brownell
2:35 – 3:00	Q&A	All
3:00 p.m.	Adjourn	

### Additional Instructions:

- **Meeting Location -** 1500 Jefferson Building [[PDF Map](#) or [Mapped with Google](#)]  
Conference Room 2208

# State Data Center (SDC) *Agency Implementation Coordinator Meeting*

July 23, 2015



# Agenda

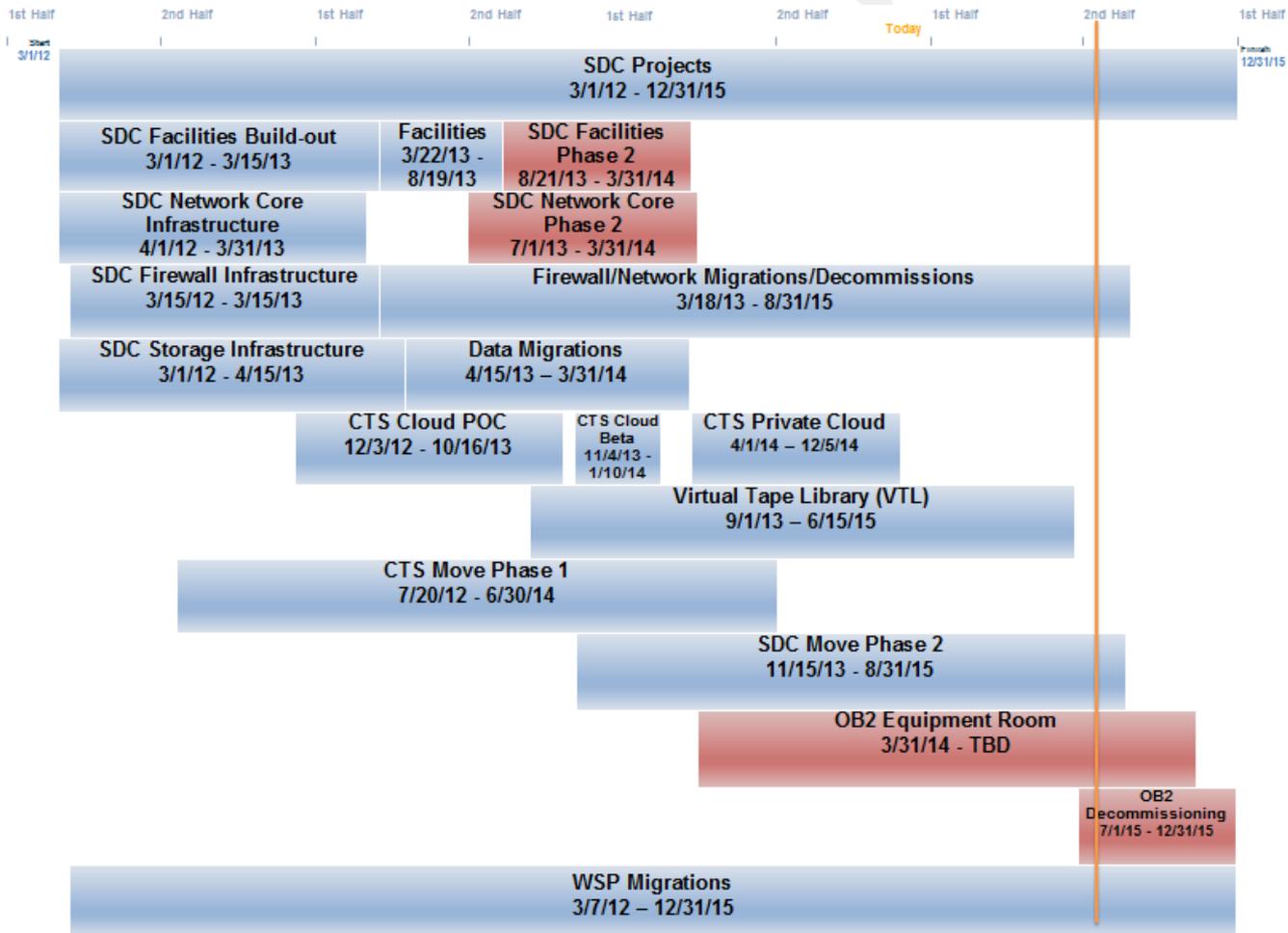
- Welcome – Introductions/Review Agenda
- Update on SDC Projects
- Customer Communications
- Q&A



# SDC Projects



# SDC Projects Timeline



The IT partner of choice for agencies in Washington state

# SDC Firewall Project



# Firewall Migrations

## Recent:

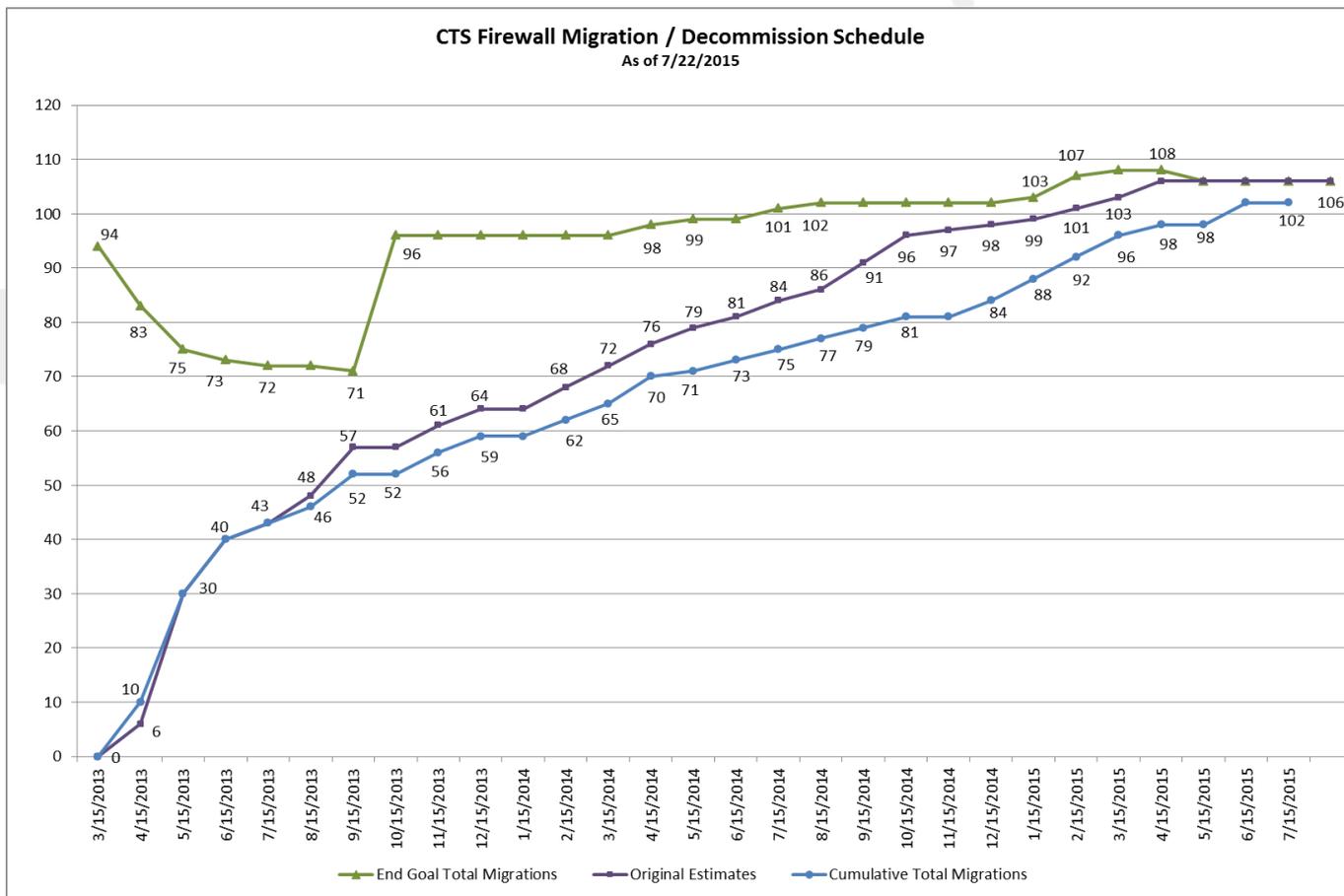
- N/A

## Upcoming:

- Prepare to decommission remaining four firewalls



# Firewall Migrations



The IT partner of choice for agencies in Washington state

# SDC Move Phase 2



# SDC Move Ph 2- CTS Devices

## Recent:

- Completed Decomm Groups 24 & 25
- Removed the last VMhosts from OB2
- Removed the OOB switches

## Upcoming:

- Complete Decomm Group 26 (Facilities Card Reader)

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



# SDC Move Ph 2- Security

## SSL VPN

<https://accesswork.wa.gov>

### Recent:

- Worked with 14 agencies to prepare for sunset
- Extended sunset date per customer request

### Upcoming:

- Sunset service July 24<sup>th</sup> at 5pm

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



# SDC Move Ph 2- Security

## IPSEC Software Clients

Recent:

- Project Complete!

If you have any questions, or need additional assistance, please contact WaTech's Service Desk at [ServiceDesk@watech.wa.gov](mailto:ServiceDesk@watech.wa.gov) or (360) 753-2454.

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



# SDC Move Ph 2- Security

## IPSEC Site-to-Site/Branch Office

Update: The strategy for this project changed.

Recent:

- Completed 8 of 15 site-to-site priority migrations

Upcoming:

- Perform 4 scheduled migrations
- Schedule 3 remaining migrations (ATG, LNI, & HCA) as soon as possible
- Migrate VPN concentrator to SDC
- Transfer final migrations to OPs team

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



# SDC Move Ph 2- Security

## SecMan

### Recent:

- Migrated Facilities Out-of-Band management

### Upcoming:

- Cutover SecMan VRF (7/29 from 5 – 9 pm)
  - \* This will impact customers with delegated admin access to CTS-managed firewalls and Wireless Guest network. [Tech Bulletin 11.1.210](#)
- Migrate SDC & NCC Out-of-Band (8/3 from 5 – 9 pm)
  - \* This will impact Secure File Transfer delegated admin access for customers

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



# SDC Move Ph 2– Network

## Migrate TDM (T1s) to the SDC

### Recent:

- Completed 17 migrations

### Upcoming:

- Complete the 1 remaining migration
- Decommission OC48

Total # Remaining

1

Total # Circuits

122

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



# SDC Move Ph 2– Network

## Migrate Access Layer and 6509s to SDC

### Recent:

- Completed 148 migrations

### Upcoming:

- Complete remaining 51 migrations
- Decommission devices

Total # Remaining

51

Total # Connections

680

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



# SDC Move Ph 2 - Customers

## Recent:

- Supported final migration activities for DSHS
- Supported final DES cutover of “DIS VRF”
- Supported decommission activities for remaining customers

## Upcoming:

- Support DSHS decommissioning activities

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



WSP



# WSP

## Recent:

- Supported equipment installations

## Upcoming:

- Support two equipment installation events

## SDC Move Phase 2

CTS Devices

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# Virtual Tape Library



# DR - VTL Project

## Recent:

- Recalled tapes from Iron Mountain for destruction
- Closed the corresponding accounts with Iron Mountain

## Upcoming:

- Perform project close-out tasks



# OB2 Equipment Rm



# OB2 Equipment Room

DES, CTS, and DSHS have been meeting to discuss the requirements, plan, and design of the future state of vacated data center space in OB2. Some Telephony and LAN equipment will need to stay in OB2 to support the tenants.

## Recent:

- CTS and DES met to discuss support agreements going forward
- DES identified funding for new equipment room

## Upcoming:

- DES, DSHS, and CTS to continue planning



# OB2 Decommissioning



# Vendor Trunk Migrations

## Vendor Trunk Migrations

### Recent:

- Completed 3 migrations

### Upcoming:

- Complete remaining 6 migrations

Total # Remaining

6

Total # Circuits

334

## SDC Move Phase 2

CTS Devices

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# Campus Fiber Network

## Campus Fiber Network Project

### Recent:

- Received OCC Cabinet

### Upcoming:

- DES Facilities will install OCC Cabinet
- Work with impacted customers for Fiber trunk migrations

Total # Remaining

200

Total # Connections

200

## SDC Move Phase 2

CTS Devices

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# OB2 SMON Node Relocation

This project will move customer connections to the OB2 Node to another node.

Recent:

- Completed 2 relocations

Upcoming:

- Coordinate remaining customer relocations

**Total # Remaining**

**11**

**Total # Connections**

**11**



# Move Telephony Gear

## Move Telephony Equipment to OB2 Equipment Room

### Recent:

- Worked with DSHS on preparation tasks

### Upcoming:

- Continue to work with DSHS on preparation tasks

## SDC Move Phase 2

CTS Devices

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Customer Migrations



# Customer Communications



# Customer Communications

- The [SDC Projects website](#) provides information regarding project background, status, meeting information, and migration resources.
- The [SDC Migration Calendar](#) provides a calendar view of migration information linking back to the Technical Bulletins.
- [Technical Bulletins](#) notify customers of upcoming changes regarding SDC project-related changes.
- The [SDC Project ASK](#) website provides online document collaboration regarding agency migrations out of OB2.
- Monthly AIC meetings provide an opportunity to hear status presented and ask questions.
- Migration project meetings are scheduled with specific customers as needed to prepare for their migrations.



# SDC Project Website

The [SDC Projects](#) website provides current information about the status of the projects.

See also: [Customer Readiness website](#)

The screenshot shows the SDC Project Website interface. At the top left is the CTS logo with the text "Consolidated Technology Services • WA". To the right is a search bar and a "CTS' Exchange 2010 environment called out as one of the best evaluated! Read more" link. The navigation menu includes "Home", "Products and Services", and "Projects". Below the navigation is a dark blue bar with "Cloud Based Email Collaboration", "Shared Services Email", and "State Data Center". The main content area is titled "State Data Center Projects" and features a news item dated "April 30, 2014" about "SDC Move Phase 2". It includes sub-sections for "CTS Move Phase 1", "Network and Firewalls", and "Facilities/Network Core Phase 2". On the right side, there is an "Important Links" sidebar with links to Home, Customer Readiness, Background, Status Report Archive, Meetings, Migration Calendar, and Archived Updates. At the bottom, there are two summary boxes: "BUDGET: SDC Projects Spending Plan" with a bar chart and "STATUS: Current Status Report" with a table.

SDC Projects	Scope	Sched	Budget
SDC Program			
OB2 Heat Reduction	(completed)		
SDC Facilities	(completed)		
SDC Network Core	(completed)		



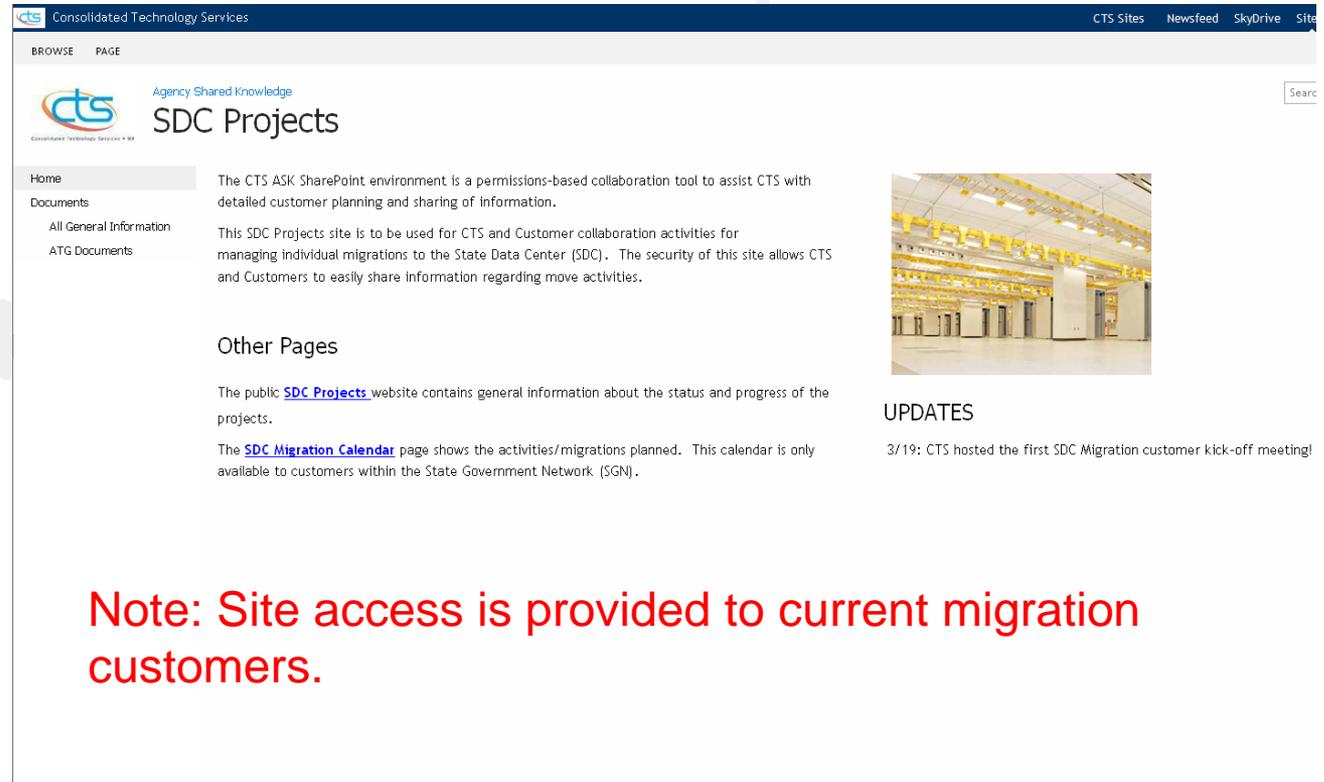
# Migration Calendar Updates

Customers on the SGN can view migration events on the [SDC Migration Calendar](#).



# SDC Project ASK Website

The [SDC Projects ASK](#) website enables customer and CTS collaboration regarding the migrations.



The screenshot shows the 'SDC Projects' page on the 'Consolidated Technology Services' website. The page features a navigation menu with 'Home', 'Documents', and 'Other Pages'. The 'Documents' section includes 'All General Information' and 'ATG Documents'. The 'Other Pages' section includes 'SDC Projects' and 'SDC Migration Calendar'. A search bar is located in the top right corner. A photograph of a server room is displayed on the right side of the page. Below the photograph, there is an 'UPDATES' section with a date '3/19' and a brief description of a customer meeting.

**Note: Site access is provided to current migration customers.**



# The Migration Guide

## The State Data Center Migration Guide

Version 1.6  
December 8, 2014

The Migration Guide is available on the [ASK site](#).



# Q&A



# Next Meeting

Our next meeting will be **Aug 27<sup>th</sup>** 2:00 – 3:00 p.m.

All meetings will be held at [1500 Jefferson Building](#) – Conference Room 2208.

Our online [Meeting Calendar](#) is continually updated with meeting materials.



# Contact Information

- Doug Wood – CTS Project Manager  
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- Senthil Masilamani – CTS Project Manager  
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