



AGENDA

Consolidated Technology Services • WA

State Data Center Agency Implementation Coordinator Meeting

August 27th, 2015

2:00 – 3:00 p.m.

Attendees: SDC Project Staff and Agency Implementation Coordinators

Time	Topic	Presenter
2:00 – 2:10	Welcome & Introductions	All
2:10 – 2:35	Update on SDC Projects	Heidi Brownell
2:35 – 3:00	Q&A	All
3:00 p.m.	Adjourn	

Additional Instructions:

- **Meeting Location -** 1500 Jefferson Building [[PDF Map](#) or [Mapped with Google](#)]
Conference Room 2208

State Data Center (SDC) *Agency Implementation Coordinator Meeting*

August 27th, 2015



Agenda

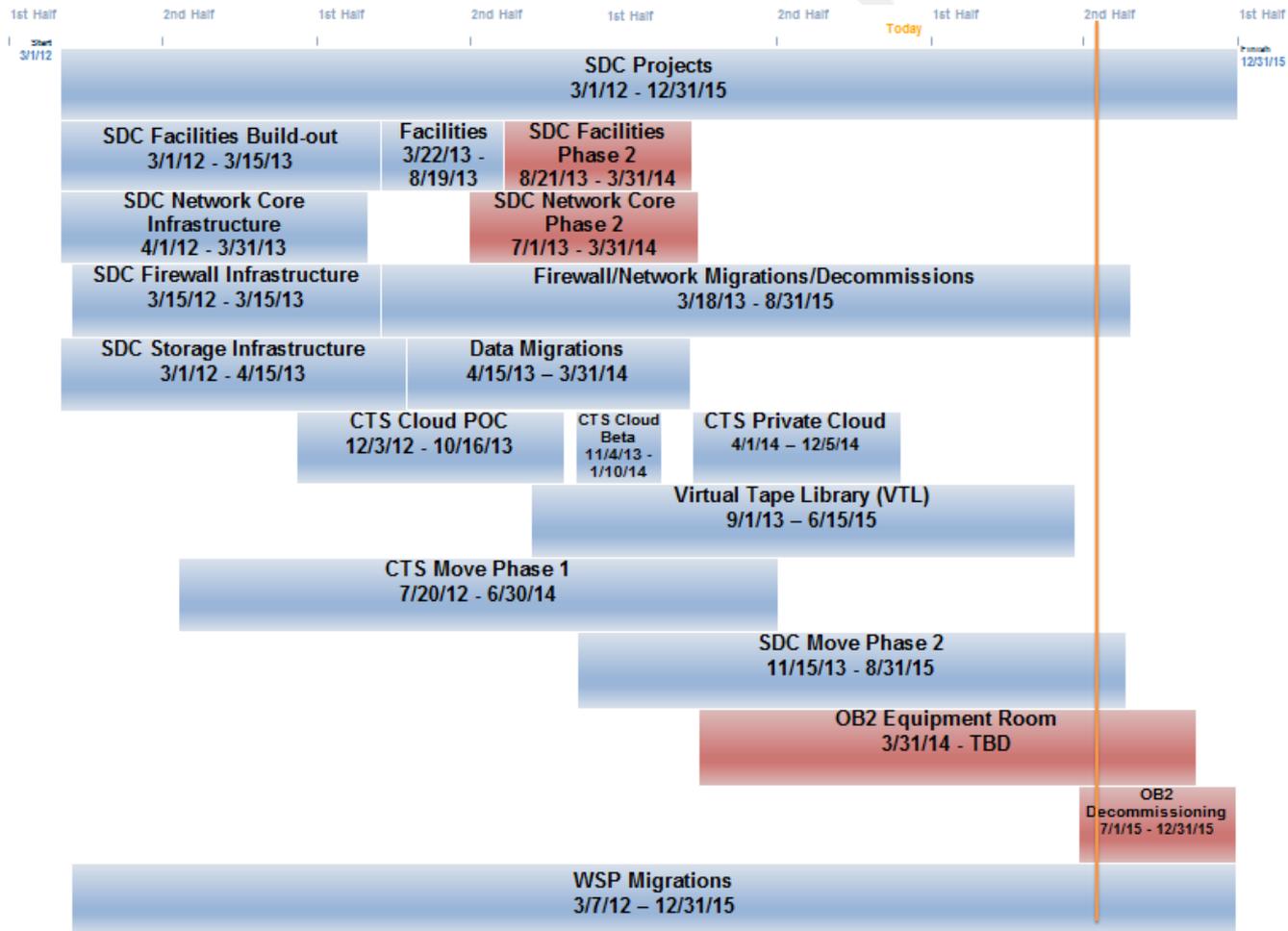
- Welcome – Introductions/Review Agenda
- Update on SDC Projects
- Customer Communications
- Q&A



SDC Projects



SDC Projects Timeline



The IT partner of choice for agencies in Washington state

SDC Firewall Project



Firewall Migrations

Recent:

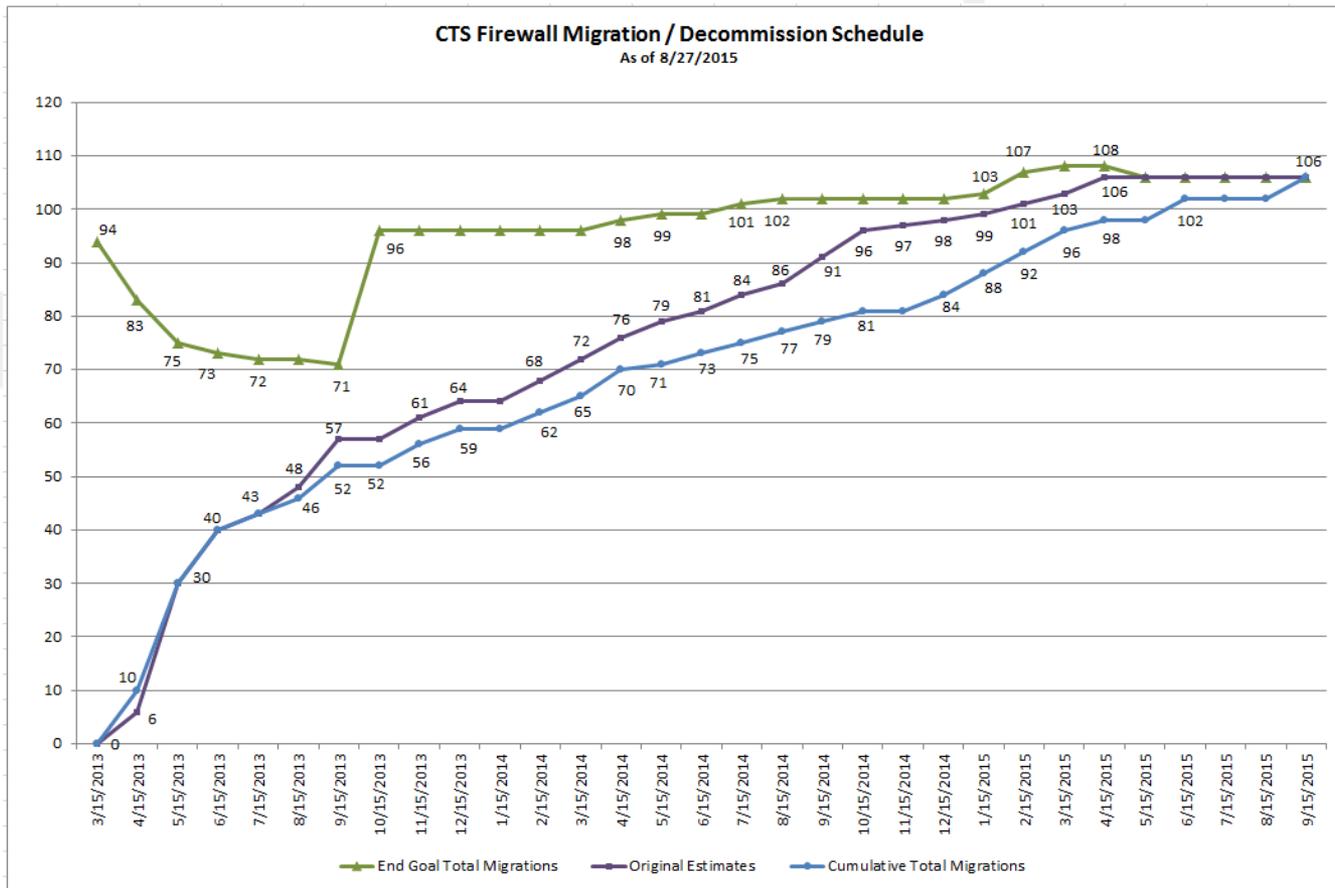
- N/A

Upcoming:

- Prepare to decommission remaining four firewalls



Firewall Migrations



SDC Move Phase 2



SDC Move Ph 2- CTS Devices

Recent:

- DES continued with installation of new security system.

Upcoming:

- Complete Decomm Group 26 upon successful completion of new security system installation.

SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



SDC Move Ph 2- Security

SSL VPN

<https://accesswork.wa.gov>

Recent:

- Project Complete!

SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



SDC Move Ph 2- Security

IPSEC Site-to-Site/Branch Office

Reminder: The strategy for this project changed.

Recent:

- Completed 14 of 15 site-to-site priority migrations
- Identified 9 DOC branch office priority migrations
- Migrated DOC Deer Park

Upcoming:

- Perform 1 remaining LNI migration
- Migrate remaining 8 DOC branch offices
- Migrate VPN concentrator to SDC
- Transfer final migrations to OPs team

SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



SDC Move Ph 2- Security

SecMan

Recent:

- Migrated Facilities Out-of-Band management
- Migrated SecMan VRF
- SDC & NCC Out-of-Band migration rolled back

Upcoming:

- Re-schedule cutover of SDC & NCC Out-of-Band

Reminder of Impacts: Customers with delegated admin access to CTS-managed firewalls and the Wireless Guest network

SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



SDC Move Ph 2– Network

Migrate TDM (T1s) to the SDC

Recent:

- Completed the 1 remaining migration
- Requested OC48 disconnects

Upcoming:

- Project Completed!

Total # Remaining

0

Total # Circuits

122

SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



SDC Move Ph 2– Network

Migrate Access Layer and 6509s to SDC

Recent:

- Consolidated a few add't connection migrations into this project (680 » 716)
- Completed 10 migrations

Upcoming:

- Complete most migrations (final migrations must wait for PRINT and Security system migrations)

Total # Remaining

82

Total # Connections

716

SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



SDC Move Ph 2 - Customers

Recent:

- Supported DSHS decommissioning activities

Upcoming:

- Continue to support DSHS decommissioning activities

SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



WSP



WSP

Recent:

- Supported two equipment installation events

Upcoming:

- Support one equipment installation event

SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



Virtual Tape Library



DR - VTL Project

Recent:

- Performed project close-out activities

Upcoming:

- Project Completed!



OB2 Equipment Rm



OB2 Equipment Room

DES, CTS, and DSHS have been meeting to discuss the requirements, plan, and design of the future state of vacated data center space in OB2. Some Telephony and LAN equipment will need to stay in OB2 to support the tenants.

Recent:

- Planning meetings continued

Upcoming:

- DES will be hosting an OB2 telecommunications review meeting with the design vendor.



OB2 Decommissioning



Vendor Trunk Migrations

Recent:

- No migrations in this reporting period.

Upcoming:

- Complete two migrations
- Evaluate options for one remaining circuit without a known solution

Total # Remaining	7
Total # Circuits	335



Campus Fiber Network

Recent:

- DES Facilities installed OCC Cabinet
- Began identification of impacted customers

Upcoming:

- Vendor to begin installation of OCC components
- Complete identification of impacted customers
- Work with impacted customers to schedule fiber trunk migrations

Total # Remaining

200

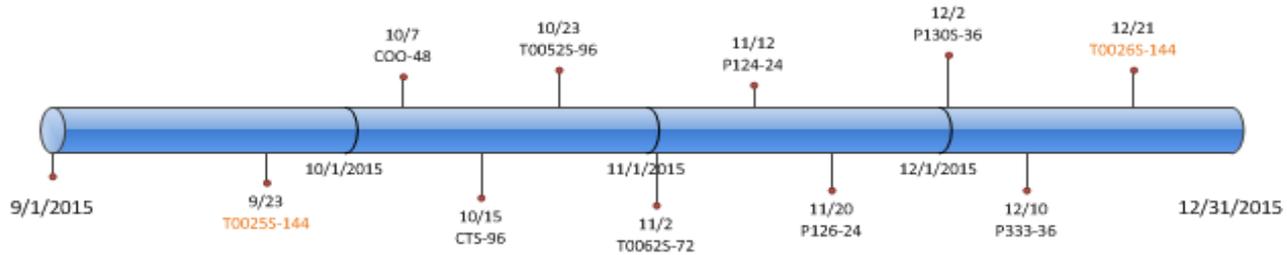
Total # Connections

200



Campus Fiber Network Activity Pipeline

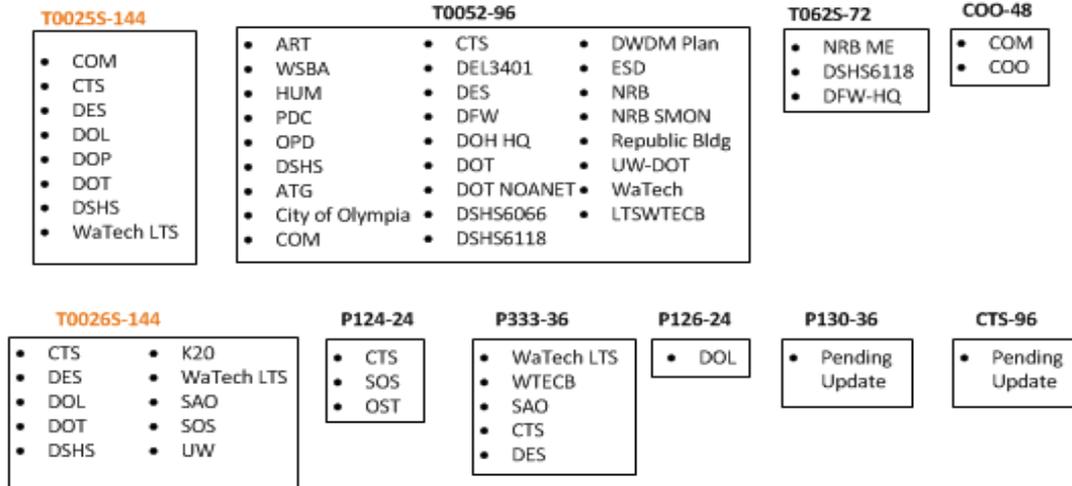
DRAFT



Customer Expectations

- Customers will be contacted prior to the target move date to set the schedule.
- Customer approves schedule, establishes test scenarios, performance benchmarks and prepares for move.
- Customer Coordination continues through entire move cycle.
- Customer gives final acceptance of move completion.

CFN Migrations



OB2 SMON Node Relocation

This project will move customer connections to the OB2 Node to another node.

Recent:

- Completed 4 migrations

Upcoming:

- Complete 5 scheduled migrations
- Schedule remaining 5 migrations

Total # Remaining

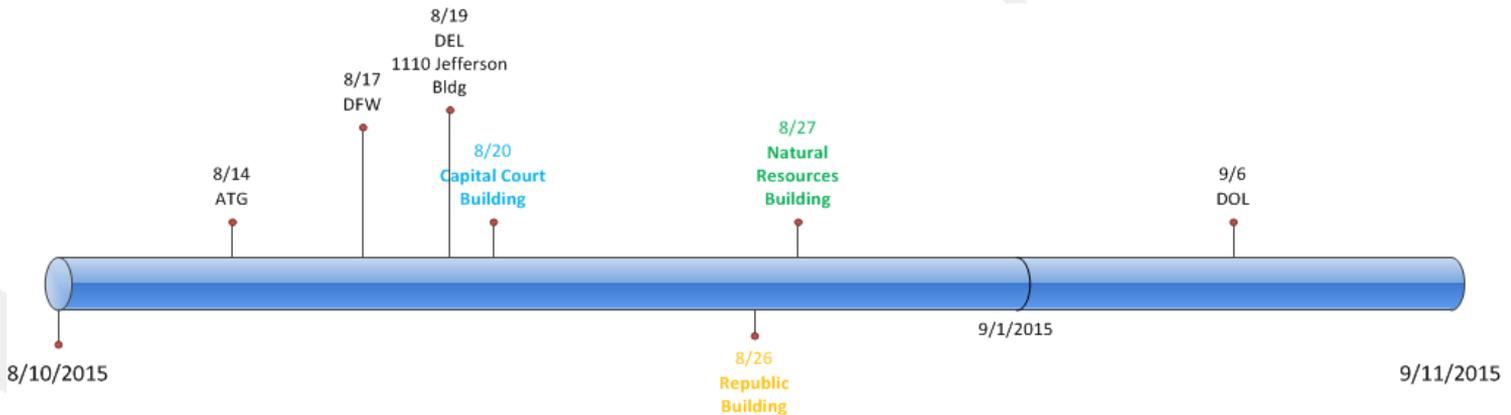
10

Total # Connections

18



OB2 SMON Node Relocation



Customer Expectations

- Customers will be contacted prior to the target move date to set the schedule.
- Customer approves schedule, establishes test scenarios, performance benchmarks and prepares for migration.
- Customer Coordination continues through entire move cycle.
- Customer gives final acceptance of migration completion.

Pending Scheduling Single Site Migrations

- DOH
- PERC
- DSHS

Single Site Migrations

- ATG
- DOL
- DEL
- DFW

Capital Court Building Migrations

- CFC
- DAHP
- WaTech LTS

Natural Resources Building (NRB) Migrations

- AGR
- DFW
- RCO

NRB customers to be scheduled after fire season:

- DNR
- WaTech LTS

Republic Building Migrations

- DEL
- SEC
- TIB
- WaTech LTS



Move Telephony Gear

Recent:

- Completed DSHS telephony network cutover

Upcoming:

- Configure new network segment to support enterprise voice services
- Perform migration of remaining enterprise voice services not supporting OB2



Customer Communications



Customer Communications

- The [SDC Projects website](#) provides information regarding project background, status, meeting information, and migration resources.
- The [SDC Migration Calendar](#) provides a calendar view of migration information linking back to the Technical Bulletins.
- [Technical Bulletins](#) notify customers of upcoming changes regarding SDC project-related changes.
- The [SDC Project ASK](#) website provides online document collaboration regarding agency migrations out of OB2.
- Monthly AIC meetings provide an opportunity to hear status presented and ask questions.
- Migration project meetings are scheduled with specific customers as needed to prepare for their migrations.



SDC Project Website

The [SDC Projects](#) website provides current information about the status of the projects.

See also: [Customer Readiness website](#)

The screenshot shows the SDC Project Website interface. At the top left is the CTS logo with the text "Consolidated Technology Services • WA". To its right is a testimonial: "CTS' Exchange 2010 environment called out as one of the best evaluated! Read more". A search bar is located in the top right corner. Below the header is a navigation menu with "Home", "Products and Services", and "Projects" tabs. Under "Projects", there are sub-links for "Cloud Based Email Collaboration", "Shared Services Email", and "State Data Center". The main content area is titled "State Data Center Projects" and features a date "April 30, 2014". It contains several news items: "SDC Move Phase 2" (customer migration meetings), "CTS Move Phase 1" (high level accomplishments like Fortress migration and server moves), "Network and Firewalls" (98 firewalls identified), and "Facilities/Network Core Phase 2" (readiness to accept customers). An "Important Links" sidebar lists: Home, Customer Readiness, Background, Status Report Archive, Meetings, Migration Calendar, and Archived Updates. At the bottom, there are two summary boxes: "BUDGET: SDC Projects Spending Plan" with a bar chart titled "SDC Projects Lifecycle Budgets and Actuals" and a note that the chart shows baseline budget and actuals for all SDC projects; and "STATUS: Current Status Report" with a table showing progress for SDC Program, OB2 Heat Reduction, SDC Facilities, and SDC Network Core.

SDC Projects	Scope	Sched	Budget
SDC Program	●	●	●
OB2 Heat Reduction	(completed)		
SDC Facilities	(completed)		
SDC Network Core	(completed)		



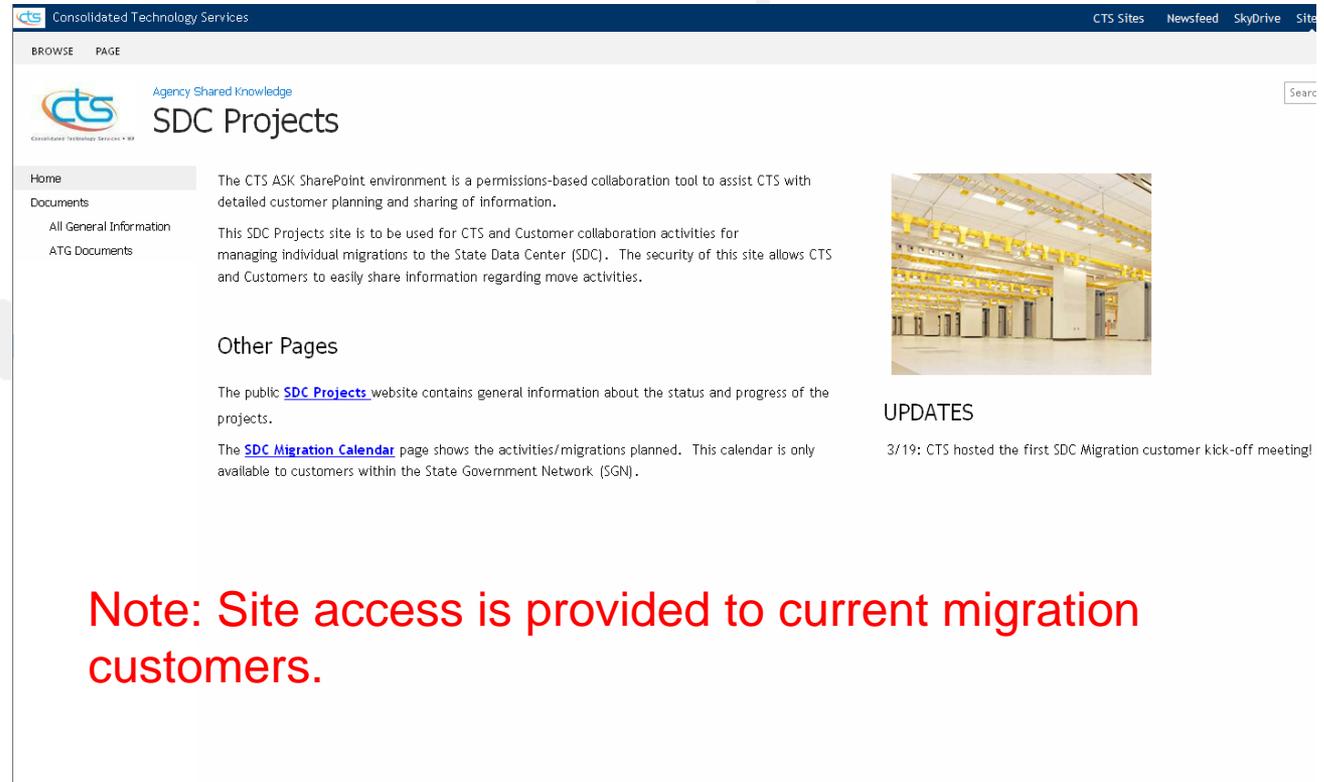
Migration Calendar Updates

Customers on the SGN can view migration events on the [SDC Migration Calendar](#).



SDC Project ASK Website

The [SDC Projects ASK](#) website enables customer and CTS collaboration regarding the migrations.



The screenshot shows the 'SDC Projects' page on the 'Consolidated Technology Services' website. The page features a navigation menu with 'Home', 'Documents', and 'Other Pages'. The 'Documents' section includes 'All General Information' and 'ATG Documents'. The 'Other Pages' section includes 'SDC Projects' and 'SDC Migration Calendar'. A search bar is located in the top right corner. A photograph of a data center is displayed on the right side of the page. Below the photograph, there is an 'UPDATES' section with a date and a brief description of a meeting.

Note: Site access is provided to current migration customers.



The Migration Guide

The State Data Center Migration Guide

Version 1.6
December 8, 2014

The Migration Guide is available on the [ASK site](#).



Q&A



Next Meeting

Our next meeting will be **September 24th** 2:00 – 3:00 p.m.

All meetings will be held at [1500 Jefferson Building](#) – Conference Room 2208.

Our online [Meeting Calendar](#) is continually updated with meeting materials.



Contact Information

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