



# AGENDA

Consolidated Technology Services • WA

## State Data Center Agency Implementation Coordinator Meeting

September 24<sup>th</sup>, 2015

2:00 – 3:00 p.m.

**Attendees:** SDC Project Staff and Agency Implementation Coordinators

| Time        | Topic                   | Presenter      |
|-------------|-------------------------|----------------|
| 2:00 – 2:10 | Welcome & Introductions | All            |
| 2:10 – 2:35 | Update on SDC Projects  | Heidi Brownell |
| 2:35 – 3:00 | Q&A                     | All            |
| 3:00 p.m.   | Adjourn                 |                |

### Additional Instructions:

- **Meeting Location -** 1500 Jefferson Building [[PDF Map](#) or [Mapped with Google](#)]  
Conference Room 2208

State Data Center (SDC)  
*Agency Implementation Coordinator  
Meeting*

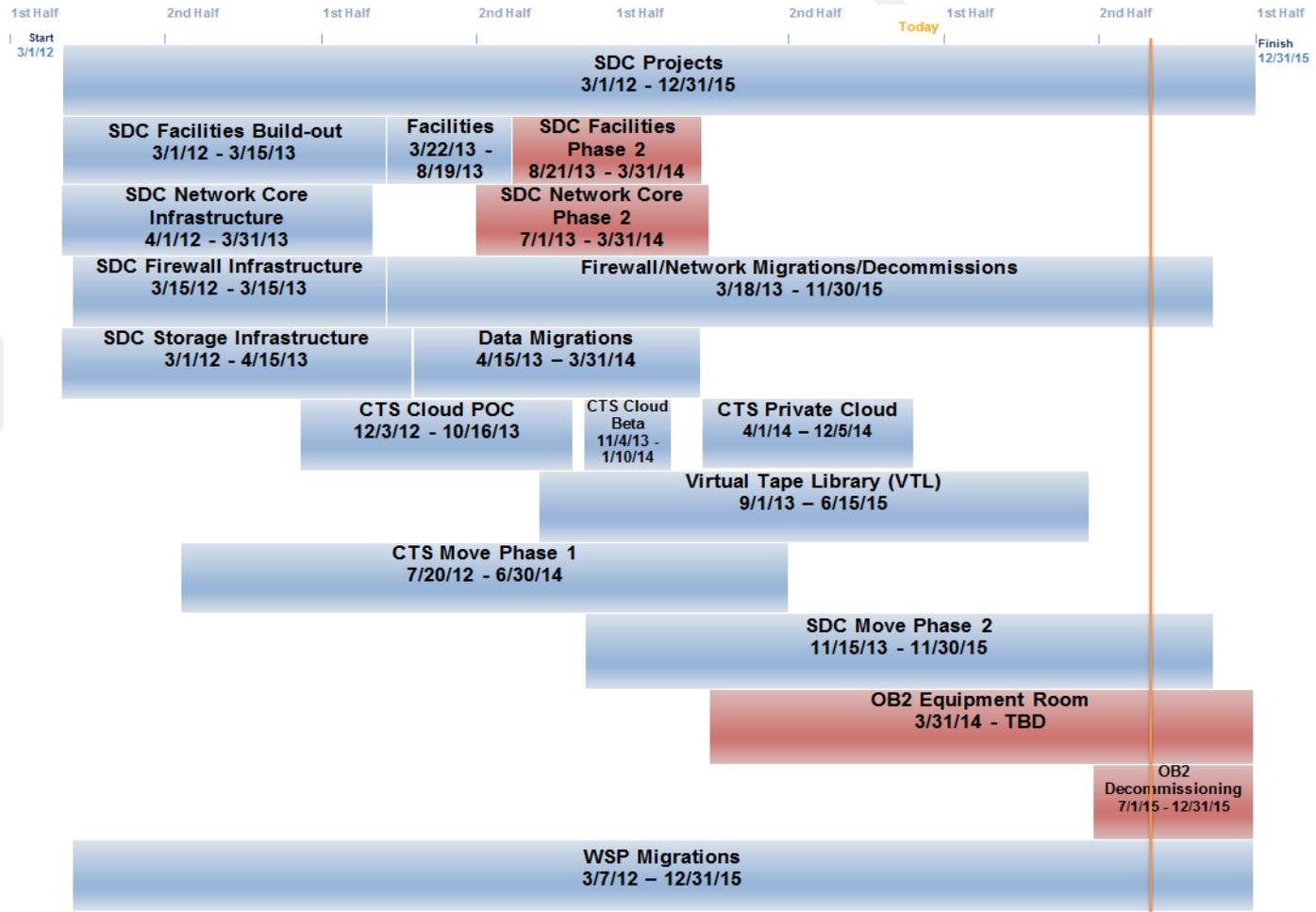
September 24, 2015

# Agenda

- Welcome – Introductions/Review Agenda
- Update on SDC Projects
- Customer Communications
- Q&A

# SDC Projects

# SDC Projects Timeline



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# SDC Firewall Project

# Firewall Migrations

## Recent:

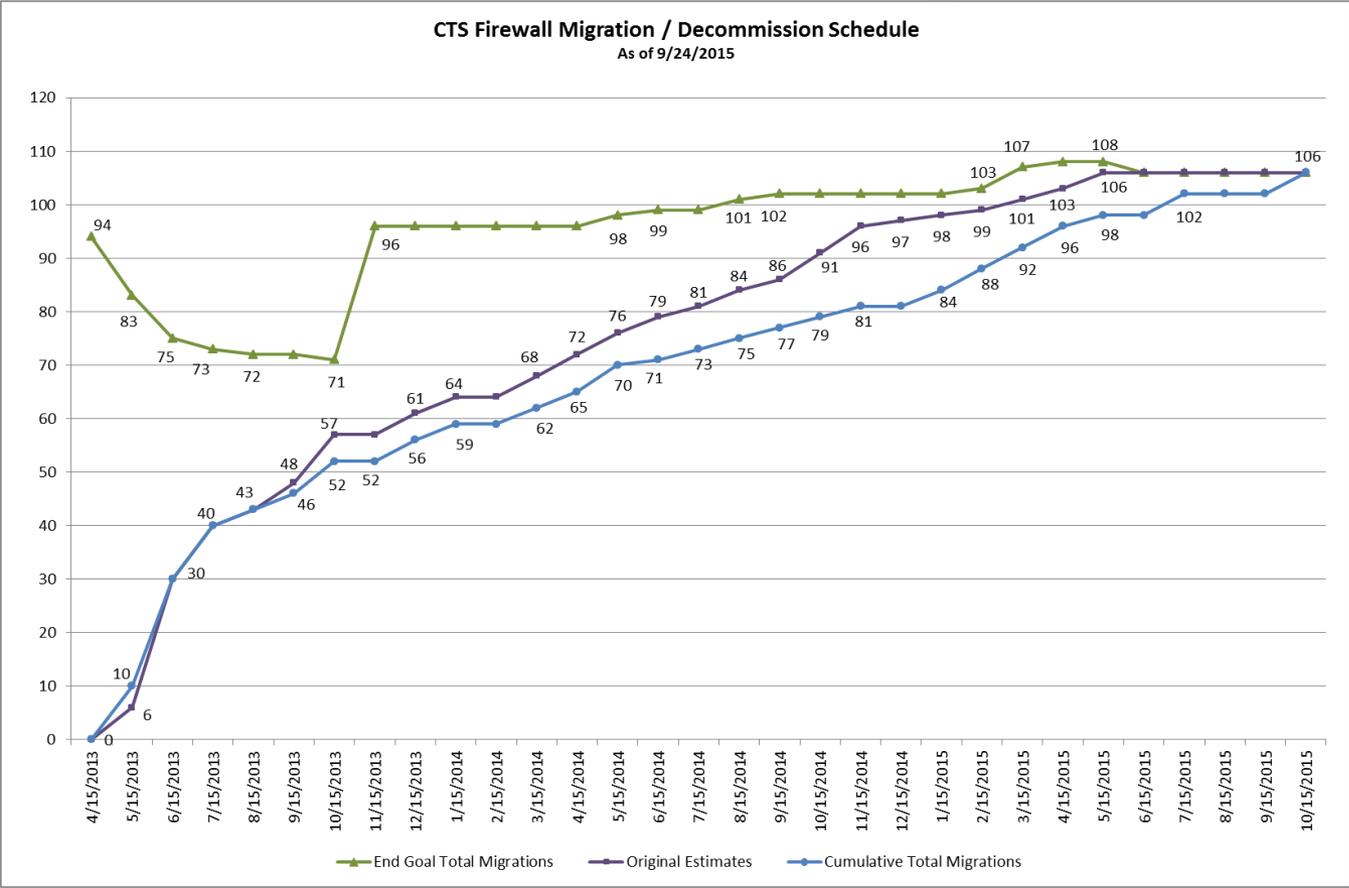
- N/A

## Upcoming:

- Prepare to decommission remaining four firewalls

*No Change*

# Firewall Migrations



# SDC Move Phase 2

# SDC Move Ph 2- CTS Devices

## Recent:

- Completed Decomm Group 26 (CSM Server)
- DES continued with installation of new security system.

## Upcoming:

- Complete Decomm Group 27 upon successful completion of new security system installation.

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations

# SDC Move Ph 2- Security

## IPSEC Site-to-Site/Branch Office

Reminder: The strategy for this project changed.

Recent:

- Worked with DOC to migrate branch office sites

Upcoming:

- Perform final migrations from OB2
  - LNI/HCA VIPS migration
  - 6 DOC branch offices
- Migrate the VPN concentrator to SDC
- Transfer final migrations to OPs team

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations

# SDC Move Ph 2- Security

## SecMan

### Recent:

- Migration from SecMan in OB2 to SAM in SDC completed!

### Reminder of Impacts:

- All customers previously utilizing SecMan should now be using SAM. Contact WaTech ServiceDesk with questions and/or issues.

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations

# SDC Move Ph 2– Network

## Migrate Access Layer and 6509s to SDC

### Recent:

- Completed 9 migrations

### Upcoming:

- Complete most migrations (final migrations must wait for PRINT and Security system migrations)

Total # Remaining

73

Total # Connections

716

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations

# SDC Move Ph 2 - Customers

## Recent:

- Supported DSHS decommissioning activities

## Upcoming:

- Continue to support DSHS decommissioning activities

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations



WSP

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# WSP

## Recent:

- Supported one equipment installation event
- Completed facility design for one work sprint

## Upcoming:

- Conduct review of remaining work sprints

## SDC Move Phase 2

CTS Devices

Security

Telephony

Network

Customer Migrations

# OB2 Equipment Rm

# OB2 Equipment Room

DES, CTS, and DSHS have been meeting to discuss the requirements, plan, and design of the future state of vacated data center space in OB2. Some Telephony and LAN equipment will need to stay in OB2 to support the tenants.

## Recent:

- DES hosted walk-through for design vendor

## Upcoming:

- No upcoming activity planned

# OB2 Decommissioning

# Vendor Trunk Migrations

## Recent:

- Completed one migration.
- Attempted a migration.

## Upcoming:

- Reschedule the rolled-back migration .
- Complete one additional migration.
- Evaluate options for remaining migrations.

|                   |     |
|-------------------|-----|
| Total # Remaining | 6   |
| Total # Circuits  | 335 |

# Campus Fiber Network

## Recent:

- Vendor on target to complete installation of OCC components.
- Completed identification of impacted customers.
- Worked with impacted customers to schedule fiber trunk migrations.

## Upcoming:

- Continue to work with impacted customers to schedule migrations.

Total # Remaining

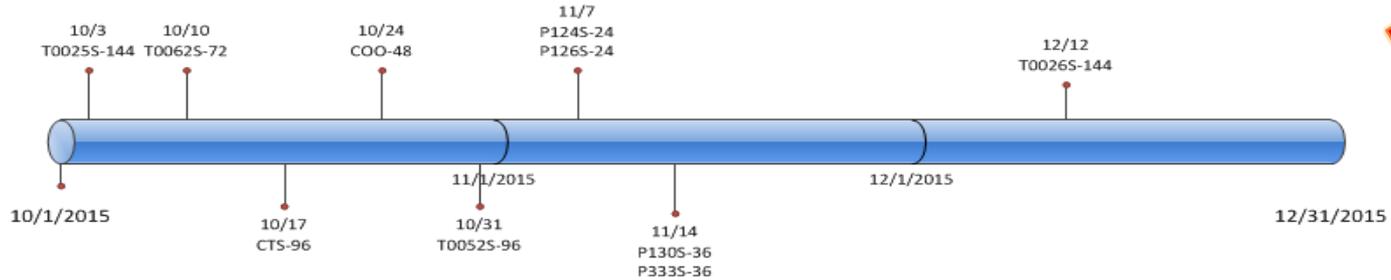
200

Total # Connections

200

# Campus Fiber Network Activity Pipeline

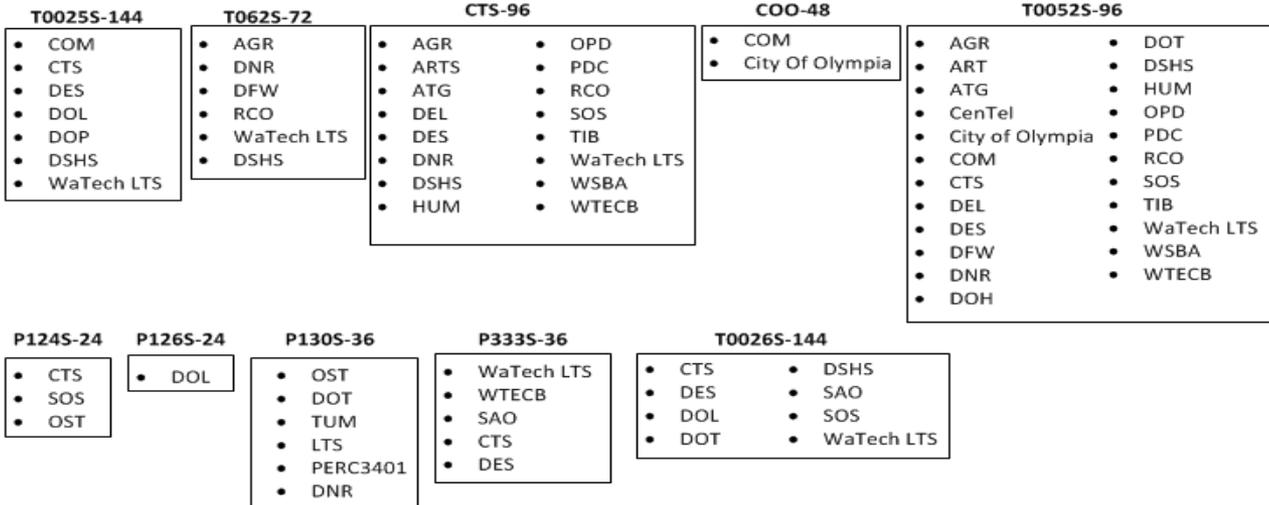
**DRAFT**



## Customer Expectations

- Customers will be contacted prior to the target move date to set the schedule.
- Customer approves schedule, establishes test scenarios, performance benchmarks and prepares for move.
- Customer Coordination continues through entire move cycle.
- Customer gives final acceptance of move completion.

## CFN Migrations



# OB2 SMON Node Relocation

This project will move customer connections to the OB2 Node to another node.

Recent:

- Completed 4 migrations to move 5 connections

Upcoming:

- Complete PERC migration
- Schedule DNR migration
- Reschedule DOL migration (3 connections)

Total # Remaining

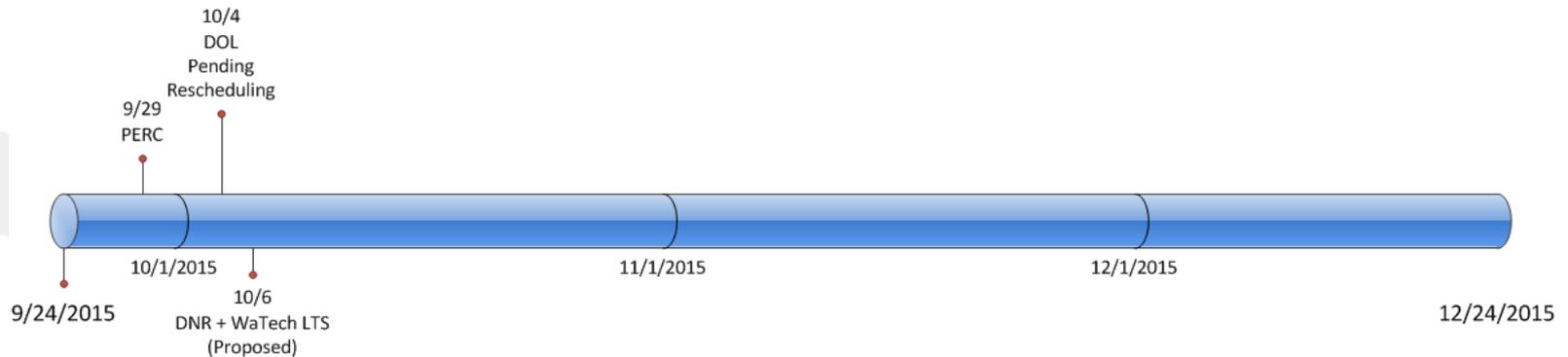
5

Total # Connections

18

# OB2 SMON Node Relocation

## OB2 SMON Node Relocation Project



### Customer Expectations

- Customers will be contacted prior to the target move date to set the schedule.
- Customer approves schedule, establishes test scenarios, performance benchmarks and prepares for migration.
- Customer Coordination continues through entire move cycle.
- Customer gives final acceptance of migration completion.

### Single Site Migrations

- PERC
- DOL (3)
- DNR

# Move Telephony Gear

## Recent:

- Met with DSHS to discuss telephony solution in new equipment room

## Upcoming:

- Continue decommissioning enclosures that aren't needed for DSHS

# Customer Communications

# Customer Communications

- The [SDC Projects website](#) provides information regarding project background, status, meeting information, and migration resources.
- The [SDC Migration Calendar](#) provides a calendar view of migration information linking back to the Technical Bulletins.
- [Technical Bulletins](#) notify customers of upcoming changes regarding SDC project-related changes.
- The [SDC Project ASK](#) website provides online document collaboration regarding agency migrations out of OB2.
- Monthly AIC meetings provide an opportunity to hear status presented and ask questions.
- Migration project meetings are scheduled with specific customers as needed to prepare for their migrations.

# SDC Project Website

The [SDC Projects](#) website provides current information about the status of the projects.

See also:  
[Customer Readiness website](#)

The screenshot shows the SDC Project Website interface. At the top left is the CTS logo with the text "Consolidated Technology Services • WA". To the right is a search bar and a "CTS' Exchange 2010 environment called out as one of the best evaluated! Read more" link. The main navigation bar includes "Home", "Products and Services", and "Projects". Below this is a sub-navigation bar with "Cloud Based Email Collaboration", "Shared Services Email", and "State Data Center". The main content area is titled "State Data Center Projects" and dated "April 30, 2014". It features sections for "SDC Move Phase 2" (customer migration), "CTS Move Phase 1" (high level accomplishments), "Network and Firewalls", and "Facilities/Network Core Phase 2". An "Important Links" sidebar is on the right. At the bottom, there are two summary boxes: "BUDGET: SDC Projects Spending Plan" with a bar chart and "STATUS: Current Status Report" with a table.

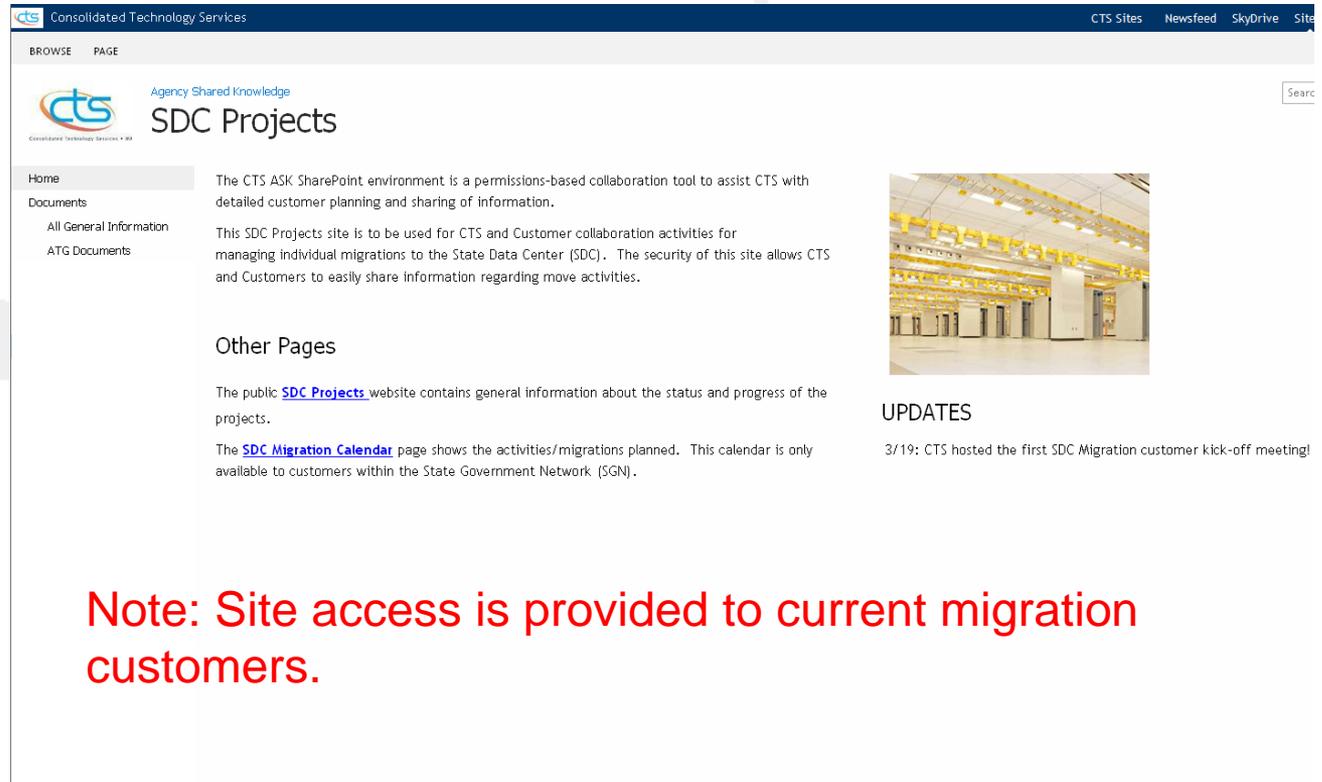
| SDC Projects       | Scope | Sched       | Budget |
|--------------------|-------|-------------|--------|
| SDC Program        | ●     | ●           | ●      |
| OB2 Heat Reduction |       | (completed) |        |
| SDC Facilities     |       | (completed) |        |
| SDC Network Core   |       | (completed) |        |

# Migration Calendar Updates

Customers on the SGN can view migration events on the [SDC Migration Calendar](#).

# SDC Project ASK Website

The [SDC Projects ASK](#) website enables customer and CTS collaboration regarding the migrations.



The screenshot shows the SDC Projects ASK website interface. The header includes the CTS logo and "Agency Shared Knowledge SDC Projects". The main content area is divided into sections: "Home" (describing the ASK environment), "Documents" (listing "All General Information" and "ATG Documents"), and "Other Pages" (describing the public SDC Projects website and the SDC Migration Calendar). A search bar is visible in the top right. An image of a data center is shown on the right side, and an "UPDATES" section below it mentions a customer kick-off meeting on 3/19.

**Note: Site access is provided to current migration customers.**

# Q&A



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# Next Meeting

Our next meeting will be **October 22<sup>th</sup>** 2:00 – 3:00 p.m.

All meetings will be held at [1500 Jefferson Building](#) – Conference Room 2208.

Our online [Meeting Calendar](#) is continually updated with meeting materials.

# Contact Information

- Doug Wood – CTS Project Manager  
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- Senthil Masilamani – CTS Project Manager  
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