



Consolidated Technology Services • WA

Service Announcement

January 2, 2015

TO: CTS Server Backup Customers
FROM: Kay Metsker, Manager
Server Backup Service
SUBJECT: Backup Product Replacement

This service announcement provides initial notification for the upcoming Backup Customer Event.

Customer Event - Avamar General Overview

When: January 8, 2014

Time: 1:00 – 2:30

Where: 1500 Jefferson Building

Topics to be covered:

- Avamar Product Overview
- Customer Cut-over Process Overview
- Tentative Customer Cut-Over Schedule
- Customer Readiness Guide Review
- Avamar Available Feature Overview
- Comparison Between TSM and Avamar
- Avamar Best Practices

For questions or comments, please email the [CTS Service Desk](#) or call 360-753-2454 or 888-241-7597.