



Consolidated Technology Services • WA

Service Announcement

November 5, 2012

TO: CTS Blackberry Customers
Other Interested Parties

FROM: Lance Calisch, Manager
Messaging Services

SUBJECT: Sunset Announcement: Blackberry Enterprise Server

This service announcement provides initial notification that Consolidated Technology Services (CTS) intends to retire the Blackberry Enterprise Server (BES) service as of June 30, 2013.

For several years CTS has provided BES services. In May 2012, as part of the Shared Services Email Project (SSEP), CTS offered Exchange Active Sync (EAS) as an alternative to BES. CTS will provide EAS as the current service of choice for mobile messaging services. CTS is working with interested customers to migrate their mobile device customers from BES to EAS.

Additional information regarding this announcement will be provided to impacted customers as needed.

For questions or comments, please contact Lance Calisch, 360-407-8914, or the CTS Service Desk, 360-753-2454.